



# RTW Events and Training Calendar

### **RTW Events and Training Calendar**

As a service for our members, we search the web regularly to maintain this extensive list of return to work related conferences, workshops and training sessions offered Australia-wide.

All events listed here are conducted by external training providers and event holders. Members should contact the providers directly to determine suitability, learning objectives and to book their place.

This list is up to date as of **15<sup>th</sup> June 2019**. We update our Events directory online throughout the year. If you are a service provider, and would like to have your conference or training events listed, please submit online at <u>www.rtwmatters.org</u> or contact us directly.

#### Contact:

Return to Work Matters Pty Ltd www.rtwmatters.org admin@rtwmatters.org 03 9867 4116

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### NSW Regional Safety Conference & Expo 2019

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### **Conference/Symposium**

July

### NSW REGIONAL SAFETY CONFERENCE AND EXPO



**P**provides an opportunity for regionally based businesses to access a quality, world-class event with a range of educational and interesting information.

The NSW Regional Safety Conference & Expo provides access to presenters talking about general workplace safety, mental health, hygiene, wellbeing, resilience, technology and leadership.

The exhibition element of the event allows attendees to gain valuable information, test out products and speak directly to representatives, as well as network with industry professionals.

» To register to this event please click here.

### Occupational Therapy Australia 28<sup>th</sup> National Conference and Exhibition 2019



The 28th National Conference and Exhibition will be held at the International Convention Centre, Sydney and will take place from 10-12 July 2019 with an expected audience of over 1000 delegates.

The theme is "Together towards tomorrow" and is designed to reflect the dynamic nature of contemporary occupational therapy practice.

*»* To register to this event please click here.

Region:	NSW
Dates:	04-05 July 2019
Location:	Wests City NEX
	309 King St & Union St
	Newcastle NSW 2302
Cost:	200.00+
Email:	admin@nswsafetyconference.com.au
Website:	NSW Regional Safety Conference and Expo

Region:	NSW
Dates:	10-12 July 2019
Location:	ICC Sydney
	14 Darling Drive
	Sydney NSW 2000
Cost:	(Early Bird) \$1355.00
	Ends on 07 April 2019
	(Standard) \$1465.00
Phone:	03 9415 2900
Email:	conference 2019@otaus.com.au
Website:	OTA National Conference & Exhibition

### SISA Closing the Loop 2019 – Injury Prevention and Return to Work Conference



Closing the Loop 2019 will continue its strong record of exposing attendees to leading-edge subjects from that challenging interface between work health and safety and return to work and the promotion of new knowledge and skills. The conference will also continue to review the developing shape of the Return to Work Act 2014 through emerging case law. In 2019 the event will also be looking at more of the emerging and as yet poorly understood risks in the world of work and wellness.

Closing the Loop 2019 will again be a thoughtprovoking mix of risk and reward, drawing on examples from a range of subject areas. It will appeal to those who manage people and workplaces as well as WHS and RTW practitioners.

#### » To register to this event please click here.

### 20<sup>th</sup> International Mental Health Conference 2019



Featuring Australia and New Zealand's leading clinical practitioners, academics, and mental health experts, the 2019 International Mental Health Conference continues in its 20th year to network, share research, projects and formulate ideas for change for those living with mental health conditions.

Region:	SA
Dates:	18 July 2019
Location:	Adelaide Oval
	War Memorial Drive
	North Adelaide SA 5006
Cost:	\$429.00
Phone:	08 8352 6466
Email:	admin@accessevents.net.au
Website:	SISA Closing the Loop 2019

Region:	QLD
Dates:	31 July- 02 August 2019
Location:	RACV Royal Pines Resort Ross Street Benowa QLD 4217
Cost:	<b>(Early Bird) \$1057.00</b> Ends on 19 June 2019 (Standard) \$1157.00
Phone:	(617) 5502 2068
Email:	imhc@mentalhealthaustralia.org.au
Website:	International Mental Health Conference

Enjoy a three-day program of inspiring keynote addresses, speaker presentations, workshops, poster presentations and ample networking opportunities.

#### *»* To register to this event please click here.

### August

13<sup>th</sup> National Allied Health Conference 2019

#### Allied Health Realising

This premiere conference will be held at Brisbane Convention & Exhibition Centre from the 6th – 7th August 2019, with pre and post conference workshops scheduled for the 5<sup>th</sup> and 8<sup>th</sup> respectively.

#### *»* To register to this event please click here.

#### WA HR Leaders Summit 2019



BIA's flagship WA HR Leaders Summit is part of the well-established national series, bringing the best (and sometimes most underrated) HR stories and valuable lessons learnt. The event will once again invite 120+ senior HR decision makers from different industries to exchange ideas and share current thinking to prepare for tomorrow's demands and become the people's champion.

Region:	WA
Dates:	27-28 August 2019
Location:	The Westin Perth 480 Hay St Perth WA
Phone:	02 8854 5353   08 9300 9950
Website:	WA HR Leaders Summit

Dates:	05-08 August 2019
Location:	Brisbane Convention & Exhibition Centre Merivale St & Glenelg Street South Brisbane QLD 4101
Cost:	<b>(Early Bird) \$650.00</b> Ends on 05 June 2019
	(Standard Rate) \$750.00
Phone:	+ 61 3 6231 2999
Email:	mail@conferencedesign.com.au
Website:	13 <sup>th</sup> National Allied Health
	Conference 2019

#### » To register to this event please click here.

#### **Visions Conference**



Visions 2019 provides the perfect opportunity to network with your peer group while experiencing contemporary and best-practice OHS solutions showcased by fellow safety professionals. Take advantage of the **opportunity** to rub shoulders with a variety of specialist safety, academic, legal, medical, allied health and government professionals and ask all those tricky questions – you never know who you might be sitting next to in a workshop or at the conference functions!

» To register to this event please click here.

#### **SAFETYconnect 2019**



SAFETYconnect 2019 will feature a two day, dual stream conference run by the NSCA Foundation, and a premium exhibition featuring over 40 leading vendors. This targeted industry event will attract senior WHS and business professionals from a broad range of industry sectors, including transport, construction, education, infrastructure, manufacturing, mining, utilities, government and more.

The conference will feature new papers from local and international experts and the expo floor will feature the latest products, services and technology solutions in the ever-changing WHS sector.

» To register to this event please click here.

Region:	QLD
Dates:	28-30 August 2019
Location:	Oaks Oasis Caloundra
	2 Landsborough Parade
	Caloundra Qld 4551
Cost:	\$975.00
Phone:	(03) 8336 1995
Email:	events@sia.org.au
Website:	Visions Conference

Region: Dates:	<b>VIC</b> 28-29 August 2019
Location:	Crown Conference Centre Crown Promenade, Crown Melbourne 8 Whiteman Street Southbank VIC 3006
Cost:	<b>(Early Bird) \$1,100.00+</b> Ends on 01 July 2019 (Standard) 1500.00+
Phone:	+61 2 8879 8290
Email:	events@nsca.org.au richard.cornish@nsca.org.au
Website:	SAFETYconnect 2019

### September

### Victorian Safety Symposium 2019



The Victorian Branch Committee of the Safety Institute of Australia is pleased to announce that planning for this year's Victorian Symposium is taking shape. Held in Melbourne on Thursday 5 September 2019, this year's event is titled 'Mission Critical: Focusing on what matters'.

#### *»* To register to this event please click here.

#### Safety in Action 2019



Safety in Action is a celebration of all things OHS comprising a large scale exhibition, free seminars on the expo floor and three co-located premium conferences focusing on different areas within the safety industry. There is no better place to be for all your OHS solutions to keep your workmates safe. Safety in Action returns to Melbourne in 2019 to deliver an inspiring event enabling professionals to network with peers, explore the latest trends and developments and source the latest innovative products & services. A mustattend for every WHS professional. Attendance to the trade show is free for bonafide trade visitors.

#### » To register to this event please click here.

#### **NDS WA Conference**



The conference will provide a forum to consider and share what matters most for the disability sector and people with disability into the future;

Region:	VIC
Dates:	05 September 2019
Location:	Victoria University City Convention Centre Level 12 300 Flinders Street Melbourne VIC 3000
Cost:	<b>(Early Bird) \$650.00+</b> Ends on 31 July 2019 (Standard Rate) \$750.00+
Phone:	(03) 8336 1995
Email:	events@sia.org.au
Website:	Victorian Safety Symposium

Region:	VIC
Dates:	10-11 September 2019
Location:	MCEC 1 Convention Centre Pl
	South Wharf VIC 3006
Cost:	<b>(Early Bird Rate) \$1,495.00+</b> Ends on 30 June 2019 (Standard Rate) 1695.00+
Phone:	+61 2 9080 4037
Email:	Margaret.Young@informa.com.au
Website:	Safety in Action

Region:	WA
Dates:	16-19 September 2019
Location:	Crown Convention Centre Perth Great Eastern Highway Burswood WA 6100
Phone:	08 9208 9803
Email:	frances.thomas@nds.org.au

featuring local and national speakers. It will cater to the range and variety of roles within the sector, together with people with disability, their families and carers.

*»* To register to this event please click here.

### AHRI National Convention and Exhibition 2019



Australia's largest HR event featuring global HR experts and leaders, and a 100+ stand exhibition showcasing the latest products and services in HR.

Dates: 16-19 September 2019 Location: BCEC Merivale St & Glenelg Street South Brisbane QLD 4101 Cost: (Early Bird Rate) \$2,970.00 Ends on 30 June 2019 (Standard Rate) \$3,410.00 +61 3 9918 9230 Phone: enquiries@ahri.com.au Email: Website: **AHRI National Convention and Exhibition** 

» To register to this event please click here.

### October

### Perth Safety Symposium 2019

Betty des Value - Law Park and Park and

The theme this year, SafetyGenX:M: 2020 and beyond - Health and Safety in the next decade is about people! You will hear from a series of speakers sharing how they are being 'forward thinking' in managing risk into the next decade to an acceptable level, by focusing on their people!

The format is engaging, entertaining and fast paced. Each presentation providing informative, practically applicable concepts, grounded in real world proven research designed to challenge each attendee to open their mind and expand their 'toolbox' when preparing to manage workplace health and safety risk into and beyond 2020 – as it's all about you and your people.

» To register to this event please click here.

Region:	WA
Dates:	04 October 2019
Location:	ECU Mount Lawley
	2 Bradford Street
	Mount Lawley WA 6050
Phone:	(03) 8336 1995
Email:	events@sia.org.au
Website:	Perth Safety Symposium

Website:

NDS WA Conference

### 2019 South Australia HR Leadership Summit



BIAP's South Australia HR Leaders Summit is part of the well-established national series, bringing the best (and sometimes most underrated) HR stories and valuable lessons learnt. The event will once again invite 120+ senior HR decision makers from different industries to exchange ideas and share current thinking to prepare for tomorrow's demands and become the people's champion.

*»* To register to this event please click here.

#### **2019 SA SAFETY SYMPOSIUM**

Region:	SA
Dates:	15-16 October 2019
Location:	Adelaide Oval War Memorial Dr
	North Adelaide SA
Phone:	+61 8 9300 9950   +61 2 8854 5353
Website:	2019 SA HR Leadership Summit

SA SAFETY SYMPOSIUM 2019	Region:	SA
	Dates:	17 October 2019
	Location:	The Adelaide Zoo
The SIA SA Branch is pleased to announce the 2019		Figtree Conference Facility
South Australia Safety Symposium: "Major		Frome Road Adelaide SA 5000
developments in work health and safety regulation and	Cost:	\$470.00 +
practice" which will be held at the Adelaide Zoo on	Phone:	(03) 8336 1995
Thursday 17 October 2019.	Email:	events@sia.org.au
	Website:	2019 SA SAFETY SYMPOSIUM

*»* To register to this event please click here.

### Global Healthy Workplace Awards & Summit



The 7th Global Healthy Workplace Awards and Summit will be hosted in partnership with Monash University in the culturally vibrant city of Melbourne on 31st October – 1st November 2019. With Australia being one of the fastest growing markets for employee health programs, the 7th Global Healthy Workplace Summit will bring together leaders in global health and wellbeing

Region:	VIC
Dates:	30 October – 01 November 2019
Location:	Monash University Clayton Campus, Wellington Road Clayton Victoria 3800
Cost:	<b>(Early Bird) 390.00</b> Ends on 31 May 2019 (Standard Rate) \$450.00
Phone: Email:	+61 8 9300 9950   +61 2 8854 5353 info@globalhealthyworkplace.org

who seek to create a healthier and more productive working experience for all employers and employees.

» To register to this event please click here.

#### **NT 8TH ANNUAL WHS SYMPOSIUM 2019**



The conference program includes engaging speakers with practical, real life and Territory relevant case studies to assist NT business with excellent ideas for safety solutions to achieve a workplace that is a Safe Place with a Safe System and Safe People.

The sessions are focused on providing valuable takeaways for safety professionals, HR managers, Managers, Directors, CEOs and business owners.

*»* To register to this event please click here.

### November

### **RMIA National Conference 2019**



The RMIA Annual Conference is the premier risk conference in the Asia Pacific Region. The conference brings together Risk & Resilience professionals from the Asia Pacific Region. In 2017, we even welcomed some delegates from as far as the United Kingdom!

The aim of the Conference is to promote learning, creative thinking, collaboration, networking and to have fun with your fellow members of the World of Risk!

*»* To register to this event please click here.

Region:	VIC
Dates:	13-15 November 2019
Location:	Grand Hyatt Melbourne
	123 Collins Street
	Melbourne Victoria 3000
Cost:	\$2,395.00
Phone:	+61 2 9095 2501   02 9095 2500
Email:	events@rmia.org.au
Website:	RMIA National Conference

Region:	SA
Dates:	31 October – 01 November 2019
Location:	ТВС
Phone:	(03) 8336 1995
Email:	events@sia.org.au
Website:	NT 8 <sup>TH</sup> Annual WHS Symposium 2019

Global Healthy Workplace Awards &

Website:

Summit

### Falls, Fractures & Pressure Injuries Management Conference



Informa's 4th Annual Falls, Fractures & Pressure Injuries Management Conference is the only conference for healthcare professionals to gather and exchange experiences and examine multidisciplinary strategies towards improving patient safety and preventing and managing the risk of falls, fractures and pressure injuries. Key speakers across these three specialised and related fields will address complex issues such as achieving accreditation and tackling the challenges of the modern patient with regards to the prevention of falls, fractures and pressure injuries.

Discussion will be centered on a combination of case studies of implemented initiatives, research presentations and interactive discussions.

#### » To register to this event please click here.

#### **HFESA 2019 Annual Conference**



This is the annual conference organised by the HFESA. This conference has a broad focus and may cover any issue pertinent to Human Factors and / or Ergonomics. The HFESA 2019 Annual conference will be held in Canberra, ACT from 25th-26th November 2019. The theme is Being Human and Beyond.

*»* To register to this event please click here.

### AIOH 2019 The Power of Many



The AIOH Conference and Exhibition attracts professionals with occupational hygiene and health interests in mining, oil and gas, construction and manufacturing industries,

Region:	VIC
Dates:	25-26 November 2019
Location:	Rendezvous Hotel Melbourne
	328 Flinders St
	Melbourne VIC 3000
Cost:	(Early Bird) 2095.00
	Ends on 11 October 2019
	(Standard Rate) \$2495.00
Phone:	02 9080 4307
Email:	info@informa.com.au
Website:	Falls, Fractures & Pressure Injuries Management Conference

Region:	АСТ
Dates:	25-26 November 2019
Location:	Canberra ACT
Phone:	02 9680 9026
Email:	enquiries@hfesaconference.org.au
Website:	HFESA 2019 Conference

Region:	ACT
Dates:	30 November-04 December 2019
Location:	Crown Perth
	Great Eastern Hwy
	Burswood WA 6100
Phone:	+61 3 9338 1635

defence, government, academic and regulatory authorities in Australia and New Zealand. As one of the major occupational health conferences in the SE Asia region, the AIOH Conference and Exhibition attracts an increasing number of international presenters and delegates, predominantly from SE Asia, Korea, China, UK, US and Europe.

*»* To register to this event please click here.

Email: Website: conference@aioh.org.au 37<sup>th</sup> AIOH Annual Conference and Exhibition Trade Show/Expo

### **Trade Show/Expo**

July

### NSW Regional Safety Conference & Expo 2019



The NSW Regional Safety Conference & Expo provides an opportunity for regionally based businesses to access a quality, world-class event with a range of educational and interesting information. The NSW Regional Safety Conference & Expo provides access to presenters talking about general workplace safety, mental health, hygiene, wellbeing, resilience, technology and leadership.

The exhibition element of the event allows attendees to gain valuable information, test out products and speak directly to representatives, as well as network with industry professionals.

» To register to this event please click here.

### September

### Safety in Action Melbourne Show 2019



For the last nineteen years the Safety in Action series of exhibitions have been the meeting place for the Australian safety industry. Safety in Action is not simply a trade exhibition anymore. With a unique range of seminar series and practical workshops from top safety experts, Safety in Action attracts an audience of highly engaged decision makers comprising of OH&S, operations, HR, construction, maintenance, technical, engineering and managerial roles.

*»* To register to this event please click here.

Region:	NSW
Dates:	04-05 July 2019
Location:	Wests City NEX
	309 King St Newcastle West NSW 2302
Cost:	\$211.00+
Phone:	(03) 8336 1995
Email:	admin@nswsafetyconference.com.au
Website:	NSW Regional Safety Conference & Expo 2019

Region:	NSW
Dates:	10-11 September 2019
Location:	MCEC
	1 Convention Centre Pl
	South Wharf VIC 3006
Cost:	(Early Bird) \$1,495.00+
	Ends on 30 June 2019
	(Standard Rate) \$1,695.00+
Phone:	+61 (02) 9080 4342
Email:	Keith.Barks@informa.com.au
Website:	Safety in Action Melbourne Show 2019

**Return to Work - Introductory** 

# Training | Workshop | Seminar

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
For the Return to Work Coordinator► Go to Event Page	This course has been developed in accordance with the Workplace Injury Rehabilitation Compensation Act, 2013 and endorsed by WorkSafe Victoria. Recommended for newly appointed RTW Coordinators, Human Resource Managers and WHS Managers	Provider: Allianz Duration: 2 Days Cost: \$450.00 E: trainingvic@allianz.com.au P: 1300 1300 130 664 W: www.allianz.com.au	17-18 Geelong 25-26 Melbourne	26-27 Melbourne	24-25 Melbourne	30-31 Melbourne	21-22 Melbourne	
Return to work for managers and supervisors         Co to Event Page	This course discusses the crucial role that supervisors and managers have in the RTW process. Recommended for managers and supervisors responsible for, or involved in the RTW of workers compensation claimants.	Provider: Allianz Duration: 2 Hrs Cost: \$150.00 E: trainingvic@allianz.com.au P: 1300 1300 130 664 W: www.allianz.com.au				02 Melbourne 16 Hobart		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Return to work coordination and planning (WA)	Participants are introduced to workers compensation in Western Australia including an overview of the claims and litigation process. Suitable for HR Managers, RTW Coordinators or employees responsible for managing workers compensation claims activities.	Provider: Allianz Duration: 2.30 Hrs Cost: \$150.00 E: trainingwa@allianz.com.au P: 1300 1300 130 664 W: www.allianz.com.au	04 Perth			03 Perth		
Wanaging Complex Claims         ► Go to Event Page	This one-day session provides participants with the skills to manage more complex workers compensation claims through a series of instructive case studies. Suitable for RTW Coordinators, safety and HR professionals, as well as staff that assist with the management of workers compensation in your business.	Provider: Allianz Duration: 1 Day Cost: \$350.00 E: trainingvic@allianz.com.au P: 1300 1300 130 664 W: www.allianz.com.au				17 Melbourne		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Developing RTW tools – Task analyses & job dictionaries Co to Event Page	This course steps through the process of conducting a task analysis and developing a tool that participants can use in their own businesses. The course is facilitated by the Recovre Group. Recommended for RTW coordinators, managers, supervisors and WHS employees	Provider: Allianz Duration: 2 Hrs Cost: \$150.00 E: trainingvic@allianz.com.au P: 1300 1300 130 664 W: www.allianz.com.au				02 Melbourne		
CGGU         Role of Return to Work Training         Go to Event Page	Return to Work policies, procedures and plans. Information on relevant WorkSafe legislation. Methods, techniques and tools which can be used to support injured workers. Creating a Return to Work plan and Offer of. Suitable Employment (OSE).	Provider: CGU Duration: 2 Days Cost: \$390.00 E: <u>safety@cgu.com.au</u> P: 1300138601 W: <u>www.cgu.com.au</u>	25-26 Melbourne	15-16 Melbourne 29-30 Geelong	12-13 Melbourne	24-25 Melbourne	21-22 Melbourne	12-13 Melbourne

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
CGGURTW for Managers & SupervisorsCo to Event Page	Managers and Supervisors play an important role in assisting the RTW Coordinators of their organisation in managing sustainable return to work outcomes for their workers. Studies show that workers who feel valued and cared for by their employer, manager and supervisor are more motivated, responsible and productive when it comes to returning to work. This module will increase manager and supervisor understanding of the return to work process and their role in the process.	Provider: CGU Duration: 1 Day Cost: \$480.00 E: <u>safety@cgu.com.au</u> P: 1300138601 W: <u>www.cgu.com.au</u>		04 Melbourne				
Feture to work in the regions - 1 day intensive workshop, Riverland, Iron Triangle, Port LincolnCo to Event Page	The aim is for participants to leave the workshop with an action plan and the practical tools to implement key strategies and initiatives to maximise injury management, return to work, and mental health throughout their organisation.	Provider: ReturntoWorkSA Duration: 1 Day Cost: Free P: 13 18 55 E: coordinators@rtwsa.com W: www.rtwsa.com		06 Berri	03 Port Augusta		19 Port Lincoln	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Supporting psychological injury - recovery and return to work	Presented by a psychologist with experience treating work injured patients and with extensive knowledge of the Return to Work scheme, this 2 hour workshop will help participants understand the unique complexities of a psychological injury, the impact on the individual and the workplace, and the return to work journey.	Provider: ReturntoWorkSA Duration: 2 Hrs Cost: Free P: 13 18 55 E: <u>coordinators@rtwsa.com</u> W: <u>www.rtwsa.com</u>				16 Adelaide		
WA-endorsed role of a return to work coordinator	The importance of establishing and implementing return to work plans that give the best chance of measuring a worker's compliance, and the consequences should a worker fail to meet their obligations under the Act.	Provider: VECCI Duration: 2 Days Cost: \$830.00 P: 03 8662 5196 E: onsitetraining@victorianchamber.com.au W: victorianchamber.com.au		05-06 Melbourne			14-15 Melbourne	
► Go to Event Page								

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
■ Introduction To Workcover Management         ■ Go to Event Page	A basic understanding of the WorkCover scheme, including how to manage claims and implement strategies by working with an Authorised WorkCover Agent.	Provider: VECCI Duration: 1 Day Cost: \$670.00 P: 03 8662 5196 E: onsitetraining@victorianchamber.com.au W: victorianchamber.com.au			05 Melbourne			10 Melbourne
Introduction to RTW coordination (NSW) SIRA Accredited	Provides the knowledge and skills to perform the role and functions of a return to work coordinator.	Provider: GIO Duration: 2 Days Cost: Free P: 131010 IM: m.me/GIOInsurance W: www.gio.com.au		06-07 Sydney	11-12 Newcastle		19-20 Sydney	04-05 Newcastle
Introduction to RTW coordination (ACT)	Provides attendees with a wide range of information relating to injury management, RTW Coordination and ACT scheme specific claims management.	Provider: GIO Duration: 5 Hrs Cost: Free P: 131010 IM: m.me/GIOInsurance W: www.gio.com.au				14-15 ACT		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
<b>GIO</b>	This course will assist employers to understand the health benefits of early intervention, return to work and recovery at work planning for injured workers. This course will also provide an overview of the approved GIO Injury Management Plan.	Provider: GIO Duration: 4 Hrs Cost: Free P: 131010 IM: m.me/GIOInsurance W: www.gio.com.au		14 Hobart		16 Launceston		
Introduction to RTW coordination (TAS)								
► Go to Event Page								
Introduction to RTW coordination (WA)	Assists your organisation to understand and manage Workers Compensation claims, injury management and the return to work process. This program has been designed to provide employers with a basic understanding of your statutory obligations and provide the attendees with the information and tools to successfully manage injuries within the workplace.	Provider: GIO Duration: 1 Day Cost: Free P: 131010 IM: m.me/GIOInsurance W: www.gio.com.au			12 Perth			
Effective Return to Work Management	Looks at the causes of poor return to work, and the strategies we can utilise to achieve good return to work outcomes. All themes and strategies are supported by studies, giving RTW practitioners a wealth of evidence to support new ideas and practices from all over the world.	Provider: GIO Duration: 2 Hrs Cost: Free P: 131010 IM: m.me/GIOInsurance W: www.gio.com.au					14 Perth	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
CHG Return To Work Coordinator Training	Equip yourself with the skills and knowledge required to deliver effective return to work outcomes for injured employees.	Provider: CHG Duration: 2 Days Cost: \$605.00+ P: 08 8354 9800 E: <u>bookings@chg.net.au</u> W: <u>chg.net.au</u>	09-10 Mile End 24-25 Mile End	06-07 Mile End 21-22 Mile End	04-05 Mile End 17-18 Mile End	02-03 Mile End 15-16 Mile End 30-31 Mile End	27-28 Mile End	10-11 Mile End
For the Return to work coordinator (WorkSafe approved 2 day course)Co to Event Page	<ul> <li>Completion of this course will enable participants to:</li> <li>Relate the importance of Return to Work to Occupational Health and Safety</li> <li>Understand and fulfil the key responsibilities of the Return to Work Coordinator's role</li> <li>Create and complete Return to Work Arrangements</li> </ul>	Provider: ConneXtions Duration: 2 Days Cost: Free P: 1300360640 E: <u>info@connextions.com.au</u> W: <u>www.connextions.com.au</u>	24 West Wodonga					
MANAGING RETURN TO WORK	Provides participants with an understanding of the Return to Work (RTW) process and to discuss best practice strategies to facilitate successful RTW outcomes.	Provider: QBE Duration: 3 Hrs Cost: Free P: 133 723 E: <u>training@qbe.com</u> W: <u>www.qbe.com</u>	04 Perth		05 Canberra			

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
EMLT ROLE OF THE ROUND TO WORK COORDINATOR COORDINATO	Practical tools and advice to facilitate the successful return to work of an injured worker in accordance with the Workplace Injury Rehabilitation Compensation Act, 2013.	Provider: Employers Mutual Duration: 2 Days Cost: \$420.00+ P: 1800 365 842 E: memberbenefits@eml.com.au W: www.eml.com.au	24-25 Melbourne		19-20 Melbourne	22-23 Melbourne	21-22 Melbourne	
EMLT       INTRODUCTION TO WORK         NUTRODUCTION TO WORK       COORDINATION         Introduction to Return to Work       Coordination – Sydney         Introduction to Return to Work       Coordination – Sydney         Introduction to Event Page       Intervent Page	SIRA accredited course providing Return to Work Coordinators with knowledge about the workers compensation system to enable them to develop and facilitate the return to work process.	Provider: Employers Mutual Duration: 2 Days Cost: \$480.00+ P: 1800 469 931 E: memberbenefits@eml.com.au W: www.eml.com.au	16-17 Sydney					
Return to Work for         Psychological Injuries – Parramatta         Co to Event Page	Knowledge and skills to ensure a safe, early and durable return to work for the injured employee. Topics covered include psychological injury trends, common concerns during the return to work process, early intervention strategies, return to work planning and best practice for a mentally healthy workplace.	Provider: Employers Mutual Duration: 2 Hrs Cost: \$40.00 P: 1800 469 931 E: <u>memberbenefits@eml.com.au</u> W: <u>www.eml.com.au</u>		20 Parramatta				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
EML <sup>11</sup> FURN TO WORK Scheme Essentials	Entry-level knowledge of claims management and an overview of the South Australian Return to Work Scheme. Essential to anyone new to ReturnToWorkSA practices, or as an informative refresher.	Provider: Employers Mutual Duration: 3 Hrs Cost: Free P: (NSW) 1800 469 931 (VIC) 1800 365 842 (SA) 1300 365 105 E: memberbenefits@eml.com.au W: www.eml.com.au			11 Adelaide			
Role of a Return to Work Coordinator (Two days)	Equips Return To Work Coordinators with the tools they need to effectively manage return to work in accordance with the equirements of the legislation and the principles of effective injury management.	Provider: Xchanging Duration: 2 Days Cost:\$325.00 P: 1800 801 070 E: info@au.xchanging.com W: www.xchanging.com		01-02 Melbourne	10-11 Melbourne			
Return to Work Training for Managers and Supervisors         Control Event Page	The importance of being involved in the return to work process, being proactive from the moment a workplace injury occurs, identifying suitable duties, and supporting and monitoring worker progress.	Provider: Xchanging Duration: 1 Day Cost: \$195.00 P: 1800 801 070 E: info@au.xchanging.com W: www.xchanging.com			19 Melbourne			
- Go to Event Fage								

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
GROUP WORKFORCE DEVELOPMENT	Enable Coordinators and their organisations to demonstrate that they have participated in training that has helped to develop the necessary skills to undertake the role.	Provider: Ai Group Duration: 1 Day Cost: \$570.00 P: 1300 55 66 77		13 Melbourne 21 Sydney				
Return to Work Coordinators	,	E: <u>training@aigroup.com.au</u> W: <u>www.aigroup.com.au</u>		29 Brisbane				
► Go to Event Page								
Return to Work Basics for Managers and Supervisors	An interactive session to understand 'Workers' Compensation Basics', followed by a practical exercise where participants will be taken through a case study to understand the course of action that needs to occur to support an early and durable return to work.	Provider: Ai Group Duration: ½ Day Cost: \$305.00 P: 1300 55 66 77 E: training@aigroup.com.au W: www.aigroup.com.au					14 Brisbane 21 Melbourne	06 Sydney
Multi State - All you need to know about Workers' Compensation	Confidently navigate through the legislative and administrative requirements for these states - New South Wales, Queensland, South Australia, Victoria and Western Australia.	Provider: Ai Group Duration: 1 Day Cost: \$570.00 P: 1300 55 66 77 E: training@aigroup.com.au W: www.aigroup.com.au				15 Melbourne 23 Sydney 31 Brisbane		
► Go to Event Page								

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Return to Work Coordinator Training         Coord to Event Page	This 2-day course is recommended for RTW Coordinators working under the WorkSafe Victoria Worker's Compensation scheme. HR managers and anyone involved in the RTW process may also be interested in attending.	Provider: WPI Duration: 2 Days P: 03 9346 9832 E: <u>training@workplaceinterventions.com.au</u> W: <u>www.workplaceinterventions.com.au</u>		01-02 Melbourne	10-11 Melbourne 29-30 Geelong			
Keturn to Work Coordinator Training         Co to Event Page	The focus of this advanced level training will build on your current knowledge as a RTW Coordinator and you will learn how to become strategically involved in managing more complex issues. The course will include a focus on proactive early intervention and incident management strategies and include strategies for managing complex RTW barriers.	Provider: WPI Duration: 2 Days P: 03 9346 9832 E: <u>training@workplaceinterventions.com.au</u> W: <u>www.workplaceinterventions.com.au</u>	25-26 Melbourne					
Return to Work Coordinator Training	<ul> <li>This training provides participants with an understanding of the role, functions and responsibilities of a return to work coordinator. Skills Covered:</li> <li>preparing the workplace</li> <li>what to do when a worker is injured</li> <li>effective communication</li> <li>identifying return to work barriers and facilitators</li> </ul>	Provider: tageSA Duration: 2 Days Cost: \$585.00 P: 7210 3814 E: info@tafesa.edu.au W: www.tafesa.edu.au	01 Adelaide	05 Port Augusta 19-20 Adelaide	05 Murray Bridge 24 Port Lincoln	24-25 Adelaide	04-05 Noarlunga 15 Berri	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
	This training provides participants with an understanding of the role, function and responsibilities of a return to work coordinator.	Duration: 2 Days Cost: \$350.00 P: (08) 8724 8577	10-11 Mount Gambier	27-28 Mount Gambier	17-18 Mount Gambier	21-22 Mount Gambier		
Return to Work Coordinator Training		E: <u>info@gramac.com.au</u> W: <u>www.gramacsolutions.com.au</u>						

Return to Work - Advanced

### **Return to Work – Advanced**

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
GGGU         Advanced Workcover and RTW         Management - PART 1         Co to Event Page	Discusses more complex cases and scenarios and a follow on from Part one. Overview of the scheme and what's new. Understanding the Dispute resolution process (senior review and conciliation). Understanding common workplace mental health injuries. Emotional intelligence in complex claims. Strategies for engaging with treaters.	Provider: CGU Duration: Days Cost: \$650.00 E: <u>safety@cgu.com.au</u> P: 1300138601 W: <u>www.cgu.com.au</u>			19 Melbourne			
CCGUUAdvanced Workcover and RTW Management - PART 2Co to Event Page	Part two of the Advanced RTW Management course discusses more complex cases and scenarios and a follow on from Part one. Overview of the scheme and what' new. Understanding the Dispute resolution process (senior review and conciliation). Understanding common workplace mental health injuries. Emoptional intelligence in complex claims. Strategies for engaging with treaters	Provider: CGU Duration: Days Cost: \$650.00 E: <u>safety@cgu.com.au</u> P: 1300138601 W: <u>www.cgu.com.au</u>					28 Melbourne	

Return to Work - Advanced

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Align Coordinator's Course	Designed to expand the skills of experienced RTW coordinators to address the factors that govern long term work loss and disability.	Provider: Align Work Health Duration: 1 Day Cost: \$ \$385.00 P: 02 6023 4644 E: admin@alignworkhealth.com.au W: alignworkhealth.com.au	25 Albury					
Advanced Workers' Compensation and Return to Work	The focus of this advanced level training will build on your current knowledge as a RTW Coordinator and you will learn how to become strategically involved in managing more complex issues. The course will include a focus on proactive early intervention and incident management strategies and include strategies for managing complex RTW barriers.	Provider: WPI Duration: 2 Days P: 03 9346 9832 E: <u>training@workplaceinterventions.com.au</u> W: <u>www.workplaceinterventions.com.au</u>	25-26 Melbourne			14-15 Melbourne		
ADVANCED REFURN TO WORK COORDINATION Advanced Return to Work Coordination	SIRA accredited course providing experienced Return to Work Coordinators with the skills they need to better support complex claims management.	Provider: Employers Mutual Duration: 1 Day Cost: \$270.00+ P: 1800 365 842 E: memberbenefits@eml.com.au W: www.eml.com.au	26 Sydney	13 Adelaide 15 Parramatta				

Return to Work - Advanced

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Recovere Advanced Return to Work Coordination Course	1-day workshop for experienced employees working in NSW workers' compensation. This interactive session will focus on strategic case management, effective early intervention strategies and will provide the skills required to proactively manage more complex RTW. The course will run through real life case studies to enable participants to be able to see the trigger points in the management of return to work.	Provider: Recovre Duration: 1 Day Cost: \$330.00+ P: 1300 550 276 E: feedback@recovre.com.au W: www.recovre.com.au		13 Lismore	13 Coffs Harbour	16 Newcastle	21 Sydney	
Compensation and Return to Work (Part 1, 2 days)	The course covers new and emerging trends in workers' compensation, how to implement a positive return to work culture, the role of supervisors and managers in the return to work process, managing complex claims, and understanding the impact of effective case management on premium.	Provider: Xchanging Duration: 1 Day Cost: \$350.00 P: 1800 801 070 E: info@au.xchanging.com W: www.xchanging.com	25 Melbourne					

Return to Work - Advanced

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
AUSTRALIAN REHABILITATION REHABILITATION ASSOCIATION ASSOCIATION ARPA webinar: Differences in the RTW process for work-related Psych and MSK conditions - Events	Are there differences in the return to work process for work-related psychological and musculoskeletal conditions? Dr Peter Smith will present an analysis of a Victorian workers' compensation cohort - Tuesday 23 July at 10-11am AEST.	Provider: ARPA Duration: 1 Hr Cost: \$100.00 P: 1300 886 901 E: <u>executive@arpa.org.au</u> W: <u>www.arpa.org.au</u>	23 Online					

Rehabilitation and Return to Work Coordinator

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Australian Government Comcare	Specific knowledge and skills to actively undertake the role of a WRP consultant, in accordance with the requirements of the SRC Act. The program outlines Comcare's return to work model, legislation, procedural aspects of the return to work process and examines issues that may arise during the return to work process.	Provider: Comcare Duration: 1 Day Cost: \$750.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au	02 Brisbane 09 Melbourne	06 Canberra 21 Adelaide	24 Sydney	10 Brisbane 16 Perth 29 Melbourne	07 Hobart 12 Canberra 21 Darwin	03 Sydney
Workplace Rehabilitation Provider								
Australian Government Comcare	Provides participants with an overview of the Safety, Rehabilitation and Compensation Act 1988 (SRC Act). In particular, it deals with the relevant legislative provisions and accompanying case law.	Provider: Comcare Duration: 1 Day Cost: \$750.00 P: 1300366979 E: education@comcare.gov.au W: www.comcare.gov.au	23 Sydney	13 Melbourne	03 Canberra 17 Brisbane	22 Sydney	26 Melbourne	03 Canberra 10 Brisbane
SRC Act in a Day <ul> <li>Go to Event Page</li> </ul>								

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Νον	Dec
Australian Government Comcare	The rehabilitation case manager's role under the Safety, Rehabilitation and Compensation Act 1988 (SRC Act) is pivotal to a sustainable return to work outcome. This course provides new case managers with information to support them perform	Provider: Comcare Duration: 2 Days Cost: \$1,200.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au	24-25 Sydney	14-15 Melbourne	04-05 Canberra 18-19 Brisbane	23-24 Sydney	27-28 Melbourne	04-05 Canberra 11-12 Brisbane
A Rehabilitation Delegates Guide to Case Management <i>Go to Event Page</i>	their role within the Commonwealth Jurisdiction, including Comcare's injury							
Australian Government Comcare	This course provides participants with an overview of the Safety, Rehabilitation and Compensation Act 1988 (SRC Act). In particular, the course deals with the relevant legislative provisions and accompanying case law.	Provider: Comcare Duration: 2 Days Cost: \$750.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au	23 Sydney	13 Melbourne	03 Canberra 17 Brisbane	22 Sydney	26 Melbourne	03 Canberra 10 Brisbane
SRC Act in a day								

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Workplace Rehabilitation and Return to Work Coordinator Training Course (RRTWC)           Co to Event Page	Basic understanding and applying relevant legislation and procedures to ensure compliance in workers' compensation applications and injury management processes. The course focuses on the early return to work principles, effective engagement of rehab providers, development of suitable duties programs, effective workplace communication, case and system review techniques and continuous improvement.	Provider: Kinnect Training Duration: 1 Day Cost: \$395.00 P: 1300 591 548 E: <u>training@kinnect.com.au</u> W: <u>kinnecttraining.com.au</u>	11 Townsville 18 Brisbane 30 Sydney	15 Cairns 20 Brisbane 27 Sydney 29 Newcastle	12 Rockhampton 18 Brisbane 20 Townsville 25 Gold Coast 25 Sydney	23 Mackay	14 Cairns	
WORKPLACE REHABILITATION AND RETURN TO WORK COORDINATOR TRAINING COURSE	An introduction to the management of injured workers in Queensland according to the Workers' Compensation and Rehabilitation Act 2003 QLD & Regulation 2014 QLD.	Provider: OHSA Duration: 1 Day Cost: \$350.00 P: 1300 647 200 E: <u>info@ohsa.com.au</u> W: <u>www.ohsa.com.au</u>	05 Gold Coast 09 Brisbane 23 Brisbane	02 Gold Coast 06 Brisbane 20 Brisbane 30 Gold Coast	03 Brisbane 17 Brisbane 27 Gold Coast	01 Brisbane 15 Brisbane 25 Gold Coast 29 Brisbane	12 Brisbane 22 Gold Coast 26 Brisbane	10 Brisbane 20 Gold Coast

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
ASLS	Basic introduction to the management of claims and address the necessary skills and knowledge to establish and/or maintain a system for managing the rehabilitation and early return to work, of injured workers at the workplace. Applies to Employer Groups	Provider: Australian Safety & Learning Systems - ASLS Duration: 1 Day Cost: \$350.00+ P: 1300 260 300 E: enquiries@asls.com.au	22 Brisbane					
Rehabilitation & Return-To-Work Coordinator Course (RRTWC) Coordinator Course (RRTWC)	who require a trained employee to manage their existing and/or to implement a new rehabilitation and return to work program within their organisation.	W: <u>www.asls.com.au</u>						
	Build a sound knowledge of obligations within the Return to Work Act 2014 within which an organisation must operate, as well as obtain strategies for supporting injured workers to remain at or return to work.	Provider: itr Duration: 2 Days Cost: \$700.00 P: (08) 8214 4000 W: www.itandr.com.au				31 Oct – 01 Nov Adelaide	21-22 Adelaide	05-06 Adelaide
Rehabilitation & Return to Work Coordinator Training Go to Event Page								
Australian Government Comcare	Provides participants with specific knowledge and skills to actively undertake the role of a WRP consultant, in accordance with the requirements of the SRC Act. The program outlines Comcare's return to work model, legislation, procedural aspects of the return to work process and examines	Provider: Comcare Duration: 1 Day Cost: \$750.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au	02 Brisbane 09 Melbourne	06 Canberra 21 Adelaide	24 Sydney	10 Brisbane 16 Perth 29 Melbourne	07 Hobart 12 Canberra 21 Darwin	03 Sydney
Workplace Rehabilitation Provider	issues that may arise during the return to work process.							

Rehabilitation and Return to Work Coordinator

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Australian Government Comcare SRC Act in a day Co to Event Page	Provides participants with an overview of the Safety, Rehabilitation and Compensation Act 1988 (SRC Act). In particular, the course deals with the relevant legislative provisions and accompanying case law.	Provider: Comcare Duration: 1 Day Cost: \$750.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au	23 Sydney	13 Melbourne	03 Canberra	17 Brisbane 22 Sydney	26 Melbourne	03 Canberra 10 Brisbane
Motivational Interactions ARPA NSW MI Workshop Co to Event Page	The Motivational Interactions (MI) workshop will assist rehabilitation practitioners working in the workplace rehabilitation sector, to develop the necessary skills to effectively work with workers who are injured and presenting with a range of barriers relating to change, in order to better facilitate positive return to work and life outcomes.	Provider: ARPA Duration: 1 Day Cost: \$850.00 P: 1300 886 901 E: <u>executive@arpa.org.au</u> W: <u>www.arpa.org.au</u>		06 Sydney				
Workplace Rehabilitation and Return to Work Coordinator Training Course	This training course was originally designed by the Worker's Compensation Regulator (formerly Q-Comp) and licensed to approved training organisation including OHSA. The course is designed to provide an introduction to the management of injured workers in Queensland according to the Workers' Compensation and Rehabilitation Act 2003 QLD & Regulation 2014 QLD.	Provider: OHSA Duration: 1 Day Cost: \$350.00 P: 1300 647 200 E: info@ohsa.com.au W: www.ohsa.com.au	05 Gold Coast 09 Brisbane 23 Brisbane	02 Gold Coast 06 Brisbane 20 Brisbane 30 Gold Coast	03 Brisbane 17 Brisbane 27 Gold Coast	01 Brisbane 15 Brisbane 25 Gold Coast 29 Brisbane	12 Brisbane 22 Gold Coast 26 Brisbane	10 Brisbane 20 Gold Coast

Rehabilitation and Return to Work Coordinator

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Workplace Rehabilitation and Return to Work Coordinator Training Course           Coordinator Training Course	This course provides the skills and knowledge required for a Rehabilitation and Return to Work Coordinator (RRTWC) to assist with the management of workers' compensation claims, rehabilitation and return-to-work programs. It applies to individuals who undertake claims management, rehabilitation and return-to- work programs.	Provider: Total Management and Training Duration: 1 Day Cost: \$350.00 P: 07 4051 6357 E: <u>enrolments@totalmatntra.com.au</u> W: <u>www.totalmantra.com.au</u>			09 Cairns			09 Cairns
Rehabilitation and Return-to-Work Coordinator Course	The rehabilitation and return to work coordinator course is designed to provide a basic introduction to the management of claims and address the necessary skills and knowledge to establish and/or maintain a system for managing the rehabilitation and early return to work, of injured workers at the workplace.	Provider: ASLS Duration: 1 Day Cost: \$350.00+ P: 1300 260 300 E: enquiries@asls.com.au W: www.asls.com.au	22 Brisbane					
SWINBURNE PROFESSIONAL	<ul> <li>This course is designed to develop your skills and knowledge in:</li> <li>Analysing claims</li> <li>Establishing a rehabilitation/return to work program</li> <li>Monitor and evaluate rehabilitation and / or return to work programs</li> </ul>	Provider: Swinburne Professional Duration: 1 Day Cost: \$720.00 P: 1800 633 560 E: indenrolments@swin.edu.au W: www.swinburne.edu.au	20 Hawthorn		23 Hawthorn		01 Hawthorn	

Injury Management

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Prevention of musculoskeletal disorders - addressing manual handling and ergonomics <i>Go to Event Page</i>	Examines the common causes of MSDs (with a key focus on manual tasks and office ergonomics), and explores preventative strategies.	Provider: Allianz Duration: 3.30 Hrs Cost: \$150.00 P: 1300 130 664 E: trainingvic@allianz.com.au IM : m.me/allianz W: www.allianz.com		07 Hobart	04 Melbourne			
Managing Mental Health Injuries	Participants take away practical strategies for preventing and managing workplace stress and discuss emotional resilience and its role in controlling the risk of psychological injuries at work. Information and resources to equip your workplace in supporting those that may be at risk of suicide will also be provided.	Provider: Allianz Duration: 3.30 Hrs Cost: \$150.00 P: 1300 130 664 E: trainingvic@allianz.com.au IM : m.me/allianz W: www.allianz.com		15 Melbourne		02 Canberra		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Management of non-compensable injuries and illnesses         Co to Event Page	<ul> <li>The real costs of non-compensable injuries.</li> <li>Best practice management to support optimal outcomes.</li> <li>An organisation infrastructure audit to assess workplace processes for managing non-compensable injuries and illnesses.</li> </ul>	Provider: Allianz Duration: 3.00 Hrs Cost: \$150.00 P: 1300 130 664 E: trainingvic@allianz.com.au IM : m.me/allianz W: www.allianz.com				10 Melbourne		
Injury Management Coordinator	An introduction to the rights and obligations enshrined in the Workers' Compensation and Injury Management Act 1981 and its regulations for all parties involved in the workers' compensation and injury management process.	Provider: IFAP Duration: 3 Days Cost: \$1,430.00 P: 1300 432 700   (08) 9333 9999 E: rchandra@ifap.asn.au W: www.ifap.asn.au	08-10 North Lake	07-09 North Lake	09-11 North Lake	09-11 North Lake	04-06 North Lake	02-04 North Lake
Injury Management Coordinator – Advanced         Co to Event Page	This course aims to expand on the Workers' Compensation and Injury Management law covered in the Injury Management Coordinator Course and provide skills to aid early identification and control of injured worker behavioural issues and concerns.	Provider: IFAP Duration: 1 Day Cost: \$575.00 P: 1300 432 700   (08) 9333 9999 E: bookings@ifap.asn.au W: www.ifap.asn.au				30 North Lake		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Νον	Dec
Workers' Compensation and Injury Management for WRPs           Co to Event Page	This course aims to introduce the law of Workers' Compensation and Injury Management to Workplace Rehabilitation Providers. Participants will be introduced to critical legal and injury management principles.	Provider: IFAP Duration: 1 Day Cost: \$545.00 P: 1300 432 700   (08) 9333 9999 E: bookings@ifap.asn.au W: www.ifap.asn.au		02 North Lake			08 North Lake	
Meeting your obligations of best practice injury management	This course provides participants with an understanding of the Injury Management Code of Practice, how to develop a return to work program, identifying barriers to return to work and the role of an approved workplace rehabilitation provider. It is recommended for attendees who have limited experience in managing workers compensation claims.	Provider: GIO Duration: 2 Hrs Cost: Free P: 131010 IM: m.me/GIOInsurance W: www.gio.com.au	11 Perth					

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
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ENLT Content Page	The importance of providing appropriate support and assistance to an employee with a non-work related injury, giving consideration to employee requests and your legal requirements during a period of non-work related injury.	Provider: Employers Mutual Duration: 3.30 Hrs Cost: \$50.00 P: 1800 365 842   02 8251 9000 E: memberbenefits@eml.com.au info@eml.com.au W: www.eml.com.au			04 Sydney			

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Meeting your obligations of best practice injury management	nderstanding of the Injury Management ode of Practice, how to develop a return o work program, identifying barriers to	Provider: GIO Duration: 2 Hrs Cost: Free P: 131010 W: www.gio.com.au	11 Perth					

Workers Compensation/Case Management/Claims Management

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Managing Industrial Relations and Human Resource Issues in Workers         Co to Event Page	This course helps you understand the close relationship between human resource issues and workers compensation claims; with focus on navigating challenges and risks when they arise at the same time case studies are provided for discussion as part of this session.	Provider: Allianz Duration: 3 Hrs Cost: \$150.00-\$250.00 E: <u>trainingvic@allianz.com.au</u> P: 1300 130 664 W: <u>www.allianz.com.au</u>			10 Melbourne			
National Workers Compensation Overview         Co to Event Page	This course presents a high level overview of the key differences among workers compensation jurisdictions across Australia. We discuss the key elements of scheme design, claims lodgement, liability determination, benefits structure, return to work obligations as well as dispute resolution.	Provider: Allianz Duration: 3 Hrs Cost: \$150.00 E: <u>trainingvic@allianz.com.au</u> P: 1300 130 664 W: <u>www.allianz.com.au</u>	16 Melbourne					

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Image: contract of the second secon	<ul> <li>Employer remuneration for workers compensation purposes</li> <li>Workplace industry classifications</li> <li>Premium calculation methodology</li> <li>How claims costs impact premium</li> <li>Employer grouping provisions</li> <li>Premium payment and instalment options</li> </ul>	Provider: Allianz Duration: 2 Hrs Cost: \$150.00 E: <u>trainingvic@allianz.com.au</u> P: 1300 130 664 W: <u>www.allianz.com.au</u>	16 Melbourne					
■       ■	<ul> <li>Relevant workers compensation legislation</li> <li>Types of issues and matters that can lead to a dispute or legal process</li> <li>End-to-end process and outcomes of various workers compensation legal matters</li> <li>Management of complex legal matters</li> </ul>	Provider: Allianz Duration: 2.30 Hrs Cost: \$150.00 E: <u>trainingvic@allianz.com.au</u> P: 1300 130 664 W: <u>www.allianz.com.au</u>			10 Melbourne			

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Νον	Dec
Introduction to workers compensation (NSW, VIC, NT, WA)	<ul> <li>Scheme overview and legislation</li> <li>Time frames and claim lodgement</li> <li>Liability assessment and determination</li> <li>Roles and responsibilities for workers and employers</li> <li>Injury management and rehabilitation</li> <li>Benefits structure</li> <li>Claims management</li> </ul>	Provider: Allianz Duration: ½ Day Cost: \$150.00 P: 1300 130 664 E: traininwa@allianz.com.au trainingvic@allianz.com.au trainingnt@allianz.com.au W: www.allianz.com.au		20 Darwin	05 Perth	08 Melbourne		
Calculating PIAWE and Weekly Benefits	<ul> <li>PIAWE calculation inclusions and exclusions</li> <li>Calculating workers ongoing weekly entitlements</li> <li>Completing and submitting wage reimbursement schedules</li> <li>Practice calculations, case studies and examples</li> </ul>	Provider: Allianz Duration: 2 Hrs Cost: \$150.00 P: 1300 130 664 E: trainingvic@allianz.com.au W: www.allianz.com.au				08 Melbourne		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Australian Government Comcare Type of Occurrence Classification System (TOOCS)	This course provides participants working in the field of workers' compensation in the Commonwealth jurisdiction with the skills and knowledge to correctly apply the TOOCS classification codes in relation to health and safety incidents in the workplace. The course describes the sixteen rules for coding workplace injuries or incidents in line with TOOCS.	Provider: Comcare Duration: ½ Day Cost: \$350.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au		29 Canberra	11 Melbourne			
Australian Government Comcare Workers' Compensation: a payroll perspective	This practical course provides participants with a basic understanding of the Safety, Rehabilitation and Compensation Act 1988 (SRC Act) and builds knowledge about the information Comcare requires from premium paying agencies to determine claims for workers' compensation leave (incapacity payments). Particular emphasis is placed on calculating entitlements and how this relates to completing Comcare's forms.	Provider: Comcare Duration: 1 Day Cost: \$750.00 P: 1300 366 979 E: <u>education@comcare.gov.au</u> W: <u>www.comcare.gov.au</u>		07 Canberra				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Managing Mental Health Injuries	The aim of this course is to educate participants in managing mental health injuries in the workplace. Participants learn how to identify potential causes and develop solutions to manage mental health injuries and prevent future injuries.	Provider: Allianz Duration: ½ Day Cost: \$150.00 E: <u>trainingvic@allianz.com.au</u> P: 1300 130 664 W: <u>www.allianz.com.au</u>		15 Melbourne		02 Canberra		
For the formation of	<ul> <li>What is under performance, performance management and performance enhancement?</li> <li>What is the potential impact on the workplace and organisation, of underperformance?</li> <li>What is the potential impact on the workplace and organisation, of poorly managed performance?</li> </ul>	Provider: Allianz Duration: 2.00 Hrs Cost: \$150.00 E: <u>trainingvic@allianz.com.au</u> P: 1300 130 664 W: <u>www.allianz.com.au</u>				10 Melbourne		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
GIO	This session is designed for Human Resources and Payroll staff or those paying or calculating Workers Compensation wages. It will provide you with the knowledge, practical skills and understanding that will enable you to	Provider: GIO Duration: 3 Hrs Cost: Free P: 131010 IM: m.me/GIOInsurance W: www.gio.com.au	24 Newcastle	08 Sydney	10 Newcastle	16 Sydney		03 Newcastle
Understanding Workers Compensation Wages Go to Event Page	ccurately pay wages under Workers ompensation and submit Wage eimbursement Schedules. one-day training program, supported by							
► Go to Event Page	A one-day training program, supported by an easy to follow resource tool, which will enable you to confidently navigate through the legislative and administrative requirements for these four states - New South Wales, Queensland, South Australia, Victoria and Western Australia.	Provider: Ai Group Duration: 1 Day Cost: \$570.00 P: 1300 55 66 77 E: training@aigroup.com.au W: www.aigroup.com.au				15 Melbourne 23 Sydney 31 Brisbane		
Welcome to WorkCover         Welcome to Event Page	Ideal for anyone who is new to workers' compensation or injury management, as well as existing employees working in insurance, broking, self-insurance, workers' compensation law, rehabilitation, injury management and return to work.	Provider: WorkCover WA Duration: 2 hours Cost: Free P: 9388 5581   9489 4728 E: rsvp@workcover.wa.gov.au W: www.workcover.wa.gov.au		27 Shenton Park			26 Shenton Park	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Go to Event Page	An overview of Workcover premiums. Topics covered include: what is remuneration, who needs a policy, and how premiums are calculated.	Provider: CGU Duration: 2 Hrs P: 1300138601 E: <u>safety@cgu.com.au</u> W: <u>www.cgu.com.au</u>			10 Melbourne			
Advanced Workcover and RTW Management - PART 1	Practical strategies to work through the most complex RTW and liability issues. Understanding the employment law on decisions made in the RTW process. Dispute resolution and the Accident Compensation Service, including Medical Panels. Understanding the claims management process as utilised by CGU and other Agents, including critical trigger points and how decisions at a claims level can influence RTW outcomes.	Provider: CGU Duration: 2 Days Cost: \$650.00 P: 1300138601 E: <u>safety@cgu.com.au</u> W: <u>www.cgu.com.au</u>			19-20 Melbourne			
Advanced Workcover and RTW Management - PART 2	Part two of the Advanced RTW Management course discusses more complex cases and scenarios and a follow on from Part one. Overview of the scheme and what's new. Understanding the Dispute resolution process. Understanding common workplace mental health injuries. Emotional intelligence in complex claims. Strategies for engaging with treaters.	Provider: CGU Duration: 2 Days Cost: \$650.00 P: 1300138601 E: <u>safety@cgu.com.au</u> W: <u>www.cgu.com.au</u>					28-29 Melbourne	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Understanding Workers' Compensation Premium and Preinjury Average Weekly Earnings (PIAWE)	A comprehensive understanding of how workers' compensation premium is calculated and focuses on employer premium legislative requirements. The second part of the seminar provides an overview of PIAWE and its calculation.	Provider: Xchanging Duration: 1 Day Cost: \$195.00 P: 1800 801 070 E: info@au.xchanging.com W: www.xchanging.com.au				23 Melbourne		
Victorian Chamber of Commerce and Industry Note Cover management	A basic understanding of the WorkCover scheme, including how to manage claims and implement strategies by working with an Authorised WorkCover Agent.	Provider: VECCI Duration: 1 Day Cost: \$670.00 P: (03) 8662 5333 E: info@victorianchamber.com.au W: victorianchamber.com.au			05 Melbourne			10 Melbourne
Understanding         Workers Compensation Wages         Co to Event Page	Designed for Human Resources and Payroll staff or those paying/calculating Workers' Compensation wages. Provides you with the knowledge, practical skills and understanding that will enable you to accurately pay wages under Workers Compensation and submit Wage Reimbursement Schedules.	Provider: GIO Duration: 3 Hrs Cost: Free P: 131010 W: <u>www.gio.com.au</u>	24 Newcastle	08 Sydney	10 Newcastle	16 Sydney	21 Sydney	03 Newcastle

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Insurance Commission of Western Australia Injury Management for Line Managers Co to Event Page	Provides you with an understanding of your requirement in relation to injury management under the Workers' Compensation and Injury Management Act 1981 and basic knowledge and skills to assist in the management and return to work of injured employees.	Provider: Insurance Commission Australia Duration: 3 Hrs Cost: \$90.00+ P: +61 (8) 9264 3333 E: riskcovertraining@icwa.wa.gov.au W: www.icwa.wa.gov.au		07 Perth		16 Perth		
Common Law Claims 101	<ul> <li>Distinguishing between statute and common law</li> <li>Permanent Impairment and common law thresholds</li> <li>The employers duty of care</li> <li>Determining whether duty of care has been breached</li> <li>Common law investigations</li> <li>Your role as the employer</li> </ul>	Provider: QBE Duration: 2 Hrs Cost: Free P: 133 723 E: training@qbe.com W: www.qbe.com	24 Perth 31 Bunbury		25 Canberra			
Understanding Workplace Injuries & Treatment Options	Designed to improve participant knowledge on the most common workplace injuries in order to understand the medical aspect of a workers' compensation claim.	Provider: QBE Duration: 3 Hrs Cost: Free P: 133 723 E: training@qbe.com W: www.qbe.com			20 Canberra			

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
A Quick Guide To Workers compensation Claims	<ul> <li>The roles and responsibilities of employers and workers in the event of a claim</li> <li>Understanding what is compensable under the Act</li> <li>Calculating average weekly earnings</li> <li>Understanding rehabilitation and return to work</li> </ul>	Provider: QBE Duration: 3 Hrs Cost: Free P: 133 723 E: training@qbe.com W: www.qbe.com		08 Bunbury 22 Hobart 28 Canberra 29 Launceston				
Workers Compensation Essentials – A Beginners Guide	Designed to develop a practical working knowledge of the handling and management of workers compensation claims. Looks at the fundamentals of the claims lodgement process, what happens next, employer obligations and how EML will support the injured worker and employer.	Provider: Employers Mutual Duration: 4 Hrs Cost: \$60.00 P: 1800 469 931   1800 365 842   1300 365 105 E: memberbenefits@eml.com.au W: www.eml.com.au		08 Melbourne 30 Sydney				
Complex Case Management	Some claims are more difficult than others to manage - you might be facing difficulties with the Doctor, the worker may not want to talk to you or any combination of issues that are delaying recovery. Our team will discuss some of the options you have available so you can start gaining traction on the claim and achieve a better result for all involved.	Provider: Employers Mutual Duration: 3 Hrs Cost: \$50.00 P: 1800 469 931   1800 365 842   1300 365 105 E: memberbenefits@eml.com.au W: www.eml.com.au			26 Sydney	10 Parramatta	05 Newcastle	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Weekly Benefits & Work Capacity Decisions – Parramatta	Designed to assist employers in their understanding of weekly benefits work capacity assessments. Participants will learn about the relevant sections of the Act including total incapacity, partial incapacity, claiming weekly benefits, contributing factors to increasing claim costs and controlling premiums.	Provider: Employers Mutual Duration: 4 Hrs Cost: \$60.00 P: 1800 469 931   1800 365 842   1300 365 105 E: memberbenefits@eml.com.au W: www.eml.com.au			13 Sydney		01 Newcastle	
Multi Jurisdiction Approach to Workers Compensation - SA, NSW, VIC	An overview of the key similarities and differences between the Victorian, New South Wales and South Australian workers' compensation schemes. Covers the areas of liability, excess, stakeholder responsibilities and timeframes to ensure that you can manage your claims efficiently and effectively across the regulated states.	Provider: Employers Mutual Duration: 2 Hrs Cost: Free P: 1800 469 931   1800 365 842   1300 365 105 E: memberbenefits@eml.com.au W: www.eml.com.au				09 Sydney	07 Melbourne	
Control Contr	<ul> <li>How an agent determines liability</li> <li>How early intervention can assist with the management of workers with psychological injuries</li> <li>How secondary psychological injuries can develop</li> <li>How to mitigate the risks of secondary psychological injuries.</li> </ul>	Provider: Xchanging Duration: ½ Day Cost:\$195.00 P: 1800 801 070 E: info@au.xchanging.com		16 Melbourne				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Understanding Workers' Compensation Premium and Preinjury Average Weekly Earnings (PIAWE)	This session provides a comprehensive understanding of how workers' compensation premium is calculated and focuses on employer premium legislative requirements. The second part of the seminar provides an overview of PIAWE and its calculation.	Provider: Xchanging Duration: ½ Day Cost:\$195.00 P: 1800 801 070 E: info@au.xchanging.com				23 Melbourne		
Australian Government Concare A Rehabilitation Delegates Guide to Case Management Cose Management	This course provides new case managers with information to support them perform their role within the Commonwealth Jurisdiction, including Comcare's injury management and return to work models as well as return to work procedures and practices.	Provider: Comcare Duration: 2 Days Cost: \$1200.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au	24-25 Sydney	14-15 Melbourne	04-05 Canberra 18-19 Brisbane	23-24 Sydney	27-28 Melbourne	04-05 Canberra 11-12 Brisbane

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Australian Government Concare Worker's Compensation: A Payroll Perspective	Provides a basic understanding of the Safety, Rehabilitation and Compensation Act 1988 and builds knowledge about the information Comcare requires from premium paying agencies to determine claims for workers' compensation leave. Particular emphasis is placed on calculating entitlements and how this relates to completing Comcare's forms.	Provider: Comcare Duration: 1 Day Cost: \$750.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au		07 Canberra				
Image: Constraint of the second se	This session provides a comprehensive understanding of how workers' compensation premium is calculated and focuses on employer premium legislative requirements. The second part of the seminar provides an overview of PIAWE and current weekly earnings and their calculation.	Provider: WPI Duration: ½ Day P: 03 9346 9832 E: training@workplaceinterventions.com.au W: www.workplaceinterventions.com.au				23 Melbourne		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
<image/> <text><text></text></text>	New starters in the industry will benefit from this introduction to workers' compensation in Victoria. The session provides participants with an overview of current legislation and employer and worker responsibilities.	Provider: WPI Duration: ½ Day P: 03 9346 9832 E: training@workplaceinterventions.com.au W: www.workplaceinterventions.com.au	23 Melbourne 31 Melbourne	16 Melbourne 28 Melbourne	05 Melbourne 16 Melbourne	23 Melbourne	20 Melbourne	10 Melbourne 12 Melbourne 18 Melbourne
VIC Claims Management Information session	Ideal for a new starter managing Workers Compensation claims.	Provider: CGU Duration: 4 Hrs E: <u>safety@cgu.com.au</u> P: 1300138601 W: <u>www.cgu.com.au</u>	30 Melbourne				07 Melbourne	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
WestmoreJacobs WorkPlace Law Dismissing III or Injured Employees & Managing Workers Compensation	<ul> <li>Practical strategies employers and HR Managers can use to protect themselves from successful claims of unfair dismissal, general protections or discrimination; and</li> <li>Strategies on pro-actively managing workers compensation claims to reduce premiums.</li> </ul>	Provider: WestmoreJacobs Workplace Law Duration: 1 Hr E: acolquhoun@westmorejacobs.com.au P: (03) 9499 9141 W: www.westmorejacobs.com.au	26 Melbourne					
Workers Compensation Masterclass	Workers Compensation Masterclass.	Provider: AILA Duration: ½ Day E: national@aila.com.au P: 1300 699 140 W: www.aila.com.au		30 Forest Hill				

Workplace Health and Safety/Occupational Health and Safety

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Allianz (1) Workplace risk assessment Go to Event Page	Explains how to undertake a risk assessment and carefully examine potential risk factors in the workplace. as well as instruction on completing a Job Safety Analysis (JSA) and how to identify, assess and control hazards associated with specific duties.	Provider: Allianz Duration: ½ Day Cost: \$150.00 P: 1300 130 664 E: trainingwa@allianz.com.au W: www.allianz.com.au				17 Perth		
Allianz (i)) WHS and risk management overview ► Go to Event Page	<ul> <li>WHS legislation overview</li> <li>Duty of care</li> <li>Definition of a worker</li> <li>Joint duty holders</li> <li>Consultation and cooperation</li> <li>Right of entry permits</li> <li>Due diligence</li> <li>Health and safety representatives and committees</li> <li>The regulator</li> <li>Codes of practice</li> </ul>	Provider: Allianz Duration: ½ Day Cost: \$150.00 P: 1300 130 664 E: trainingvic@allianz.com.au trainingwa@allianz.com.au W: www.allianz.com.au		07 Melbourne	19 Perth			
Allianz (1) Incident investigation	An overview of incident investigations, reporting, notification obligations and prevention strategies in the workplace. Case studies to demonstrate what comprises best practice and thorough investigation.	Provider: Allianz Duration: 1 Day Cost: \$300.00 P: 1300 130 664 E: trainingvic@allianz.com.au W: www.allianz.com.au	23 Melbourne					

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Allianz (1)) Creating Mentally Healthy Workplaces	Participants will learn to define resilience and will look at a model to develop a mentally healthy workplace, including how to assess the workplace's current status to then develop a program to build a mentally healthy and resilient workplace. Examples of strategies and programs will be presented such as mindfulness as an injury prevention strategy.	Provider: Allianz Duration: ½ Day Cost: \$150.00 P: 1300 130 664 E: <u>trainingvic@allianz.com.au</u> W: <u>www.allianz.com.au</u>		15 Melbourne				
Allianz (1)) Mental Health Awareness for Managers and Supervisors	<ul> <li>Common mental health conditions</li> <li>Workplace mental health risk factors and risk management approaches</li> <li>How to support a worker with a mental health condition, including how to have a conversation</li> <li>The legal requirements for return to work and reasonable adjustment</li> <li>Case studies applying mental health risk assessment approaches</li> <li>Resources available to assist both the manager and employee.</li> </ul>	Provider: Allianz Duration: 1 Day Cost: \$350.00 P: 1300 130 664 E: <u>trainingvic@allianz.com.au</u> W: <u>www.allianz.com.au</u>	11 Melbourne					
Australian Government Comcare WHS Act in a Day Co to Event Page	The purpose of the course is to increase participants' legislative knowledge of the Work Health and Safety Act 2011 (Cth) (WHS Act), including the duty holders and their obligations. Particular emphasis is given to risk management requirements and other compliance issues.	Provider: Comcare Duration: 1 Day Cost: \$750.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au		27 Canberra 27 Sydney	10 Melbourne	09 Brisbane	13 Canberra	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Australian Government Comcare WHS Risk Management	This course provides an introduction and overview of work health and safety risk management principles and practices. In particular, the course provides information on meeting duty of care obligations under the Work Health and Safety Act 2011(Cth) (WHS Act) by conducting risk assessments.	Provider: Comcare Duration: ½ Day Cost: \$350.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au	03 Brisbane	28 Sydney 28 Canberra	11 Melbourne			
Go to Event Page								
Australian Government Comcare A Practical Guide to Managing WHS Incidents	This course will provide participants with an understanding of incident notification under the Work Health and Safety Act 2011(Cth) (WHS Act), including the what, why and how of incident notification as well as the tools and knowledge to undertake simple root cause analysis of accidents and incidents.	Provider: Comcare Duration: ½ Day Cost: \$350.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au		28 Canberra				
Australian Government Comcare Behaviors Influencing	This course focuses on preventing psychological harm to workers using a risk management approach. Participants will consider potential hazards in their own workplaces that arising from work related stress, job design, organisational change and poor workplace relationships.	Provider: Comcare Duration: ½ Day Cost: \$350.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au			12 Canberra 25 Sydney	30 Melbourne	14 Canberra	
Safety Culture								

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Australian Government Comcare Recognising And Managing Psychological Hazards	This course focuses on preventing psychological harm to workers using a risk management approach. Participants will consider potential hazards in their own workplaces that arising from work related stress, job design, organisational change and poor workplace relationships.	Provider: Comcare Duration: ½ Day Cost: \$350.00 P: 1300 366 979 E: education@comcare.gov.au W: www.comcare.gov.au	10 Melbourne	14 Sydney	12 Canberra	30 Melbourne	14 Canberra	
Каранана Каранананананананананананананананананана	This course focuses on preventing psychological harm to workers using a risk management approach. Participants will consider potential hazards in their own workplaces that arising from work related stress, job design, organisational change and poor workplace relationships. Early intervention to manage psychosocial risks will be explored, with the anticipation that participants return to their workplaces and influence the review and improvement of existing work health safety management systems.	Provider: IOH Duration: 5 Days Cost: \$1850.00 P: (02) 4210 7200 E: ioh@ioh.net W: www.ioh.net	08, 09, 10 and 26 Jul, 02 Aug Wollongong					
HEALTH AND SAFETY REPRESENTATIVE REFRESHER	Participants will refresh their understanding of their roles, powers and functions in the representation, monitoring, investigation and enquiry into work health and safety management at their workplace under the WHS law.	Provider: IOH Duration: 1 Day Cost: \$330.00 P: (02) 4210 7200 E: ioh@ioh.net W: www.ioh.net		27 Wollongong				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
HEALTH AND SAFETY REPRESENTATIVE INITIAL - 5 DAYS	Provides HSRs with an understanding of their roles, responsibilities and powers as outlined in legislation. The course includes both theory and practical activities including an on-site workplace inspection.	Provider: IOH Duration: 5 Days Cost: \$790.00 P: (02) 4210 7200 E: ioh@ioh.net W: www.ioh.net	16, 17, 23, 24, 30 Wollongong	13, 14, 15, 19, 20 Wollongong	18, 19, 24, 25, 26 Wollongong			
HEALTH AND SAFETY COMMITTEE CHAIRPERSON	Designed to give the HSC Chairperson the skills necessary to ensure the procedures of a committee meeting are followed, conduct an orderly and relevant meeting and ensure all members have an opportunity to participate.	Provider: IOH Duration: 1 Day Cost: \$330.00 P: (02) 4210 7200 E: ioh@ioh.net W: www.ioh.net		08 Wollongong				
WHS Awareness and Risk Management	An introduction to understanding WHS legislation and how to comply with the various obligations to assist in successfully managing WHS risks present in the workplace. Covers the role of health and safety reps and committees as well as the principles of risk management.	Provider: IOH Duration: 1 Day Cost: \$330.00 P: (02) 4210 7200 E: <u>ioh@ioh.net</u> W: <u>www.ioh.net</u>	26 Wollongong					

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
WHS UPDATE & RISK MANAGEMENT FOR HSRS AND HSCS	An overview for HSRs and Committee members to assist them in effectively fulfilling their roles.	Provider: IOH Duration: 1 Day Cost: \$330.00 P: (02) 4210 7200 E: <u>ioh@ioh.net</u> W: <u>www.ioh.net</u>		29 Wollongong				
Advanced OHS for Managers and Supervisors	Provides managers and supervisors the knowledge and practical skills required to fulfil their obligations under OHS legislation. Covering all major aspects of health and safety, the course teaches managers and supervisors to effectively manage the first 24 hours after an injury, perform a risk assessment, consult with employees and Health and Safety Representatives, and identify effective risk controls. The course incorporates a number of real life case studies and practical exercises that encourage active participation.	Provider: Xchanging Duration: 1 Day Cost: \$195.00 P: 1800 801 070   03 9947 3253 E: info@au.xchanging.com   XRSVP@au.xchanging.com W: www.xchanging.com.au	17 Melbourne					
Incident Investigation	Provides participants with the practical skills required to investigate workplace incidents, determine contributing factors and implement controls to prevent reoccurrence.	Provider: Xchanging Duration: 3.30 Hrs Cost: \$195.00 P: 1800 801 070   03 9947 3253 E: info@au.xchanging.com   XRSVP@au.xchanging.com W: www.xchanging.com.au				08 Melbourne		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Content Content Page	<ul> <li>How to proactively address all types of workplace hazards</li> <li>How organisations can identify and assess the risk of both</li> <li>psychological and physical hazards</li> <li>How organisations can effectively control the risk of hazards</li> <li>How organisations can prevent workplace injuries</li> </ul>	Provider: Xchanging Duration: 3.30 Hrs Cost: \$195.00 P: 1800 801 070   03 9947 3253 E: info@au.xchanging.com   XRSVP@au.xchanging.com W: www.xchanging.com.au				08 Melbourne		
Mental Health in the Workplace	This introductory program will help participants recognise poor mental health, decrease the stigma attached to mental health, and prevent mental health issues becoming a workplace injury.	Provider: Xchanging Duration: ½ Day Cost: \$195.00 P: 1800 801 070   03 9947 3253 E: info@au.xchanging.com   XRSVP@au.xchanging.com W: www.xchanging.com.au		28 Melbourne				
Psychological First Aid in the Workplace (half-day introductory course)	Psychological First Aid (PFA) is a practical, flexible and recommended approach to helping people in the immediate aftermath of trauma. PFA helps reduce initial distress and assists people to cope better in the days and weeks following a traumatic event such as a disaster, workplace accident, or assault. Participants will learn core skills of PFA including simple psychological strategies, and gain the confidence to provide assistance and support to individuals affected by trauma.	Provider: Xchanging Duration: ½ Day Cost: \$195.00 P: 1800 801 070   03 9947 3253 E: info@au.xchanging.com   XRSVP@au.xchanging.com W: www.xchanging.com.au			06 Melbourne			

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Mental Health in the Workplace	This introductory program will help participants recognise poor mental health, decrease the stigma attached to mental health, and prevent mental health issues becoming a workplace injury. Participants will learn how to provide immediate assistance to employees who may be experiencing a mental health problem, and equip participants to have difficult conversations with colleagues if necessary.	Provider: Xchanging Duration: ½ Day Cost: \$195.00 P: 1800 801 070   03 9947 3253 E: info@au.xchanging.com   XRSVP@au.xchanging.com W: www.xchanging.com.au		28 Melbourne				
Mental Health First Aid Accredited Training (Two Days)	This course is accredited with Mental Health First Aid Australia, and helps employers implement a best practice early intervention approach for those employees challenged by a mental health condition. Participants will learn how to recognise the symptoms of different illnesses and mental health crises, equipping them to provide immediate assistance.	Provider: Xchanging Duration: 2 Days Cost: \$325.00 P: 1800 801 070   03 9947 3253 E: info@au.xchanging.com   XRSVP@au.xchanging.com W: www.xchanging.com.au				28-29 Melbourne		
Mental Health First Aid Accredited Training (Refresher)	This course allows participants to refresh the knowledge and skills learnt during the two-day Mental Health First Aid Accredited training. For accredited Mental Health First Aiders, this course offers an opportunity to extend their accreditation for a further three years.	Provider: Xchanging Duration: ½ Day Cost: \$195.00 P: 1800 801 070   03 9947 3253 E: info@au.xchanging.com   XRSVP@au.xchanging.com W: www.xchanging.com.au	23 Melbourne					

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Certificate IV in Work Health and Safety	Designed to give participants practical knowledge and skills to enable the provision of valid and timely WHS advice and assist with improving safety in the workplace. The course covers a broad range of health and safety functions and responsibilities in the workplace including identifying hazards, assessing WHS risks, implementing strategies to control WHS risks and evaluating an organisation's WHS performance.	Provider: NSCA Duration: 5 Days Cost: \$1850.00 P: 1800 665 510 E: <u>training@fsaus.com.au</u> W: <u>training.nsca.org.au</u>	29 Jul - 02 Aug Wetherill Park	05-09 Brisbane 12-16 Wingfield	02-06 Nicholls 02-06 Mulgrave 09-13 Canning Vale	21-25 Salisbury 28 Oct - 01 Nov Wetherill Park	18-22 Brisbane	
Work Health and Safety Risk Management	Applies to individuals who contribute to identifying WHS hazards; assessing WHS risks; and developing, implementing and evaluating risk controls appropriate to their own job role and work area as part of their WHS responsibilities.	Provider: NSCA Duration: 4 Hrs Cost: \$350.00 P: 1800 665 510 E: <u>training@fsaus.com.au</u> W: <u>training.nsca.org.au</u>	30 Wetherill Park	06 Brisbane 13 Wingfield	03 Nicholls 03 Mulgrave 10 Canning Vale	22 Salisbury 29 Wetherill Park	19 Brisbane	
► Go to Event Page	Provides a deeper understanding of your potential role for participating in continual improvement of safety performance and behaviour in the workplace. Provides skills and knowledge so each safety leader can participate effectively in safety responsibilities and work towards the continual improvement of safety performance in their organisation.	Provider: NSCA Duration: 1 Day Cost: \$385.00+ P: 1800 665 510 E: <u>training@fsaus.com.au</u> W: <u>training.nsca.org.au</u>	01 Mulgrave	09 Canning Vale 13 Ainslie 21 Wetherill Park 26 Wingfield	11 Salisbury 12 Darlinghurst 18 Yarrawonga 30 Derrimut	21 Wetherill Park	01 Nicholls 08 Salisbury 18 Wingfield 29 Mulgrave	02 Canning Vale

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Diploma in Work Health and Safety           Co to Event Page	This course is designed for participants who coordinate and maintain the WHS program/system within an organisation.	Provider: NSCA Duration: 12 Months Cost: \$2200.00 P: 1800 665 510 E: training@fsaus.com.au W: training.nsca.org.au				28 Oct - 01 Nov Canning Vale	04-08 Wetherill Park 04-08 Wingfield 11-15 Mulgrave 18-22 Nicholls	
Initial 5 Day Health and Safety Representatives (Approved by SafeWork SA)	This course is for elected Health and Safety Representatives (HSRs) and elected Deputy Health and Safety Representatives (DHSRs) under the WHS Act SA 2012 who have requested approved training. This course is designed for anyone elected a Health and Safety Representative within the State jurisdiction of SA.	Provider: NSCA Duration: 5 Days Cost: \$945.00+ P: 1800 665 510 E: training@fsaus.com.au W: training.nsca.org.au	22-26 Wingfield					
Health and Safety Representatives Initial (NT WorkSafe Approved)	For elected Health and Safety Representatives (and deputy HSRs) as per section 72 (1) of the WHS (National Uniform Legislation) Act 2011 which entitles elected HSRs to attend a regulator approved Initial 5 day training course.	Provider: NSCA Duration: 5 Days Cost: \$945.00 P: 1800 665 510 E: <u>training@fsaus.com.au</u> W: <u>training.nsca.org.au</u>			09-13 Yarrawonga			
► Go to Event Page								

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Health and Safety           Representatives Initial           (SafeWork NSW Approved)	To acquire the knowledge and skills required to enable you to exercise your new powers and fulfil your role for the purpose of promoting and ensuring the health and safety at work of members of your work group. The course meets the requirements for elected Health and Safety Representatives (HSRs) and deputy HSRs under the WHS Act 2011.	Provider: NSCA Duration: 5 Days Cost: \$945.00 P: 1800 665 510 E: <u>training@fsaus.com.au</u> W: <u>training.nsca.org.au</u>	08-12 Darlinghurst			14-18 Darlinghurst		16-20 Wetherill Park
Health and Safety Representatives (Comcare approved in the Commonwealth Jurisdiction)	Designed for companies who are current Comcare Licensees and listed commonwealth departments and agencies Note: This does not apply to local government – they must attend the State Health and Safety Representatives courses.	Provider: NSCA Duration: 5 Days Cost: \$915.00 P: 1800 665 510 E: training@fsaus.com.au W: training.nsca.org.au				28 Oct-01 Nov Wingfield		
Corporate.Work.Health. Australia. Ergonomic Risk Assessment Training Course for Allied Health Professionals	Designed for those practitioners in both private practice and for those who would like to conduct ergonomic risk assessments within the OHS/WHS setting.	Provider: Corporate Work Health Australia Duration: 1 Day Cost: \$375.00 P: 1300 951 519 E: admin@corporateworkhealth.com W: www.corporateworkhealth.com.au					23 Gold Coast	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
WHS Control Based Risk Management for Front-Line Leaders	Provides Front-Line Leaders with the safety leadership skills and practical tools to identify, implement and verify risk controls that can either prevent a serious incident occurring or minimize the consequences if a serious incident were to occur.	Provider: Employers Mutual Duration: 1 Day Cost: \$415.00+ P: 1800 469 931   1800 365 842   1300 365 105 E: memberbenefits@eml.com.au W: eml.com.au		02 Sydney		15 Sydney		
Creating a Healthy Workplace	Join EML for this interactive session on wellbeing, with initiatives that promote health and wellbeing in the workplace. Walk away with a new tool kit of ideas that will have a real impact on your staff and your business.	Provider: Employers Mutual Duration: 2.30 Hrs Cost: Free P: 1800 469 931   1800 365 842   1300 365 105 E: memberbenefits@eml.com.au W: eml.com.au	02 Adelaide	15 Port Augusta		24 Berri		
Fundamentals of Ergonomics	An overview of ergonomics in the office environment. Participants will observe and take part in practical workstation setup activities and will be provided with tools to perform ergonomic assessments in their workplace.	Provider: Employers Mutual Duration: 3 Hrs Cost: \$100.00 P: 1800 469 931   1800 365 842   1300 365 105 E: memberbenefits@eml.com.au W: eml.com.au	26 Melbourne					

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Courtenell Wr. Health and Safety Representative Course - SafeWork NSW Course - Co to Event Page	Aims to provide participants with the knowledge and skills necessary to fulfil their role as Health & Safety Representatives (HSRs) and influence health and safety outcomes in their workplace.	Provider: Courtenel Duration: 5 Days Cost: \$720.00+ P: 02 9552 2066 E: train@courtenell.com.au W: www.courtenell.com.au	16, 17, 18, 23, 24 Sydney Jul 24, 25, 26, 31 and Aug 01 Blacktown	02, 09, 16, 23, 30 Sydney 05, 06, 07, 12, 13 Campbelltown 21, 22, 23, 28, 29 Blacktown	02, 03, 04, 09, 10 Sydney 17, 18, 19, 24, 25 Blacktown	08, 09, 10, 15, 16 Sydney 23, 24, 25, 30, 31 Blacktown	12, 13, 14, 19, 20 Sydney 19, 20, 21, 26, 27 Blacktown	
Courtenell Writ Health and Safety Representative Refresher Course Go to Event Page	Refresh the information and skills attained in the initial five day HSR training course Assist HSRs to carry out their role and functions under the WHS legislation in their workplace.	Provider: Courtenel Duration: 1 Day Cost: \$320.00+ P: 02 9552 2066 E: train@courtenell.com.au W: www.courtenell.com.au			11 Sydney		05 Blacktown	
Courtenell WHS Risk Management for Supervisors and Managers – 2 Day Course – Go to Event Page	<ul> <li>WH&amp;S Legislation in NSW</li> <li>WH&amp;S Management Systems</li> <li>Managing Health &amp; Safety in the Workplace</li> <li>Implementing WH&amp;S Risk Management in the Workplace</li> <li>WH&amp;S Performance Review</li> <li>Workplace Injury Management &amp; Workers Compensation</li> </ul>	Provider: Courtenel Duration: 2 Days Cost: \$550+ P: 02 9552 2066 E: <u>train@courtenell.com.au</u> W: <u>www.courtenell.com.au</u>	30 Blacktown		05 Sydney		21 Sydney	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Courtenell           WHY Preath and Safety Training and Consulting           WHS Risk Management for Supervisors and Managers           - 1 Day Course           Go to Event Page	<ul> <li>WHS Legislation in NSW</li> <li>WHS Management Systems</li> <li>Managing Health and Safety in the Workplace</li> <li>Implementing WHS Risk Management in the Workplace</li> </ul>	Provider: Courtenel Duration: 1 Day Cost: \$320.00+ P: 02 9552 2066 E: train@courtenell.com.au W: www.courtenell.com.au	30 Blacktown		05 Sydney		21 Sydney	
Courtenell         WHS Risk Management for         Supervisors and Managers         - 1 Day Specialised Course         Co to Event Page	<ul> <li>WH&amp;S Legislation in NSW</li> <li>WH&amp;S Management Systems</li> <li>Managing WHS</li> <li>Implementing WH&amp;S Risk Management in the Workplace</li> <li>Workplace IM &amp; Workers Compensation</li> </ul>	Provider: Courtenel Duration: 1 Day Cost: \$320.00+ P: 02 9552 2066 E: train@courtenell.com.au W: www.courtenell.com.au	30 Blacktown		05 Sydney		21 Sydney	
Managing Mental III-Health in the Workplace	Learn to identify indicators and risk factors of Mental III Health and develop the skills to handle periods of unwellness both sensitively and compliantly.	Provider: iHR Australia Duration: 1 Day Cost: \$995.00 P: 1300 884 687 W: <u>ihraustralia.com</u>	30 Bendigo	20 Melbourne 28 Adelaide		23 Sydney 29 Perth	07 Brisbane	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Image: A constraint of the constraint	Featuring Dr. Conklin presenting on how technology has added new dimensions to how we as human beings react to our surroundings and how the new view approach to safety management can make an improved difference.	Provider: New Zealand Institute Safety Management Duration: 1 Day Cost: \$900.00 P: 027 524 3911 E: cpdadmin@nzism.org W: www.nzism.org/promo/nzism- roadshow-2019	15 Tauranga 17 Napier 22 Auckland 24 Christchurch 25 New Plymouth					
SIA WEBINAR: BLUE LIGHT AND LED – FACT OR FAKE NEWS?	<ul> <li>Are LED better than other light sources such as fluorescent lamps?</li> <li>Does dynamic lighting (which has adjustable illuminance and adjustable correlated colour temperature/colour appearance) improve productivity and alertness?</li> <li>Is blue light bad for your eyes? Do we need to worry about LED lighting in our workplaces?</li> <li>This presentation will answer the above questions by drawing on evidence based knowledge from a range of disciplines including safety, lighting, physics, electronics, biology, ergonomics and optometry</li> </ul>	Provider: Safety Institute of Australia Duration: 1 Hr Cost: \$65.00+ P: (03) 8336 1995 E: <u>events@sia.org.au</u> W: <u>www.sia.org.au</u>	17 Online					

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
SIA WEBINAR: GOOD WORK DESIGN: STRATEGIES TO EMBED HUMAN-CENTRED DESIGN IN ORGANISATIONS	Good work design is fundamental to high- performing organisations. It is a practice that engages the workforces, ensures regulatory compliance among safety systems, and provides outcomes that improve the productivity, health, safety, and sustainability of the workforce. When design concepts, features, targets, and measures are expressed among multiple business units, the impact of good work design can be more fully realised.	Provider: Safety Institute of Australia Duration: 1 Hr Cost: \$65.00+ P: (03) 8336 1995 E: <u>events@sia.org.au</u> W: <u>www.sia.org.au</u>		08 Online				
SIA WEBINAR: THE ROLE OF COMPLEX HUMAN SYSTEMS METHODS IN WHS	The webinar explores the key principles of complex human systems frameworks and an example of one - the Cynefin framework. The webinar provides participants with experience of methods and facilitation activities related to the frameworks and opportunity to discuss their use, approaches to delivery and recommendations to organisational management in the context of WHS.	Provider: Safety Institute of Australia Duration: 1 Hr Cost: \$65.00+ P: (03) 8336 1995 E: <u>events@sia.org.au</u> W: <u>www.sia.org.au</u>			11 Online			

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
SA WEBINAR: ACCESSIBLE AND IMMERSIVE TECHNOLOGY TO ACHIEVE OPTIMUM WORK PERFORMANCE	<ul> <li>Learn methods to enhance workplace communication</li> <li>Confront issues about early adoption of new technologies</li> <li>Learn about methods that can improve site induction and safety training through the application of high-fidelity immersive technology</li> <li>Consider methods that address process flow and bottlenecks as well as the shared experience and distributed awareness within complex work environments</li> <li>Learn about human factors work analysis to determine the need for technology that solves problems or addresses new opportunities in the workplace</li> </ul>	Provider: Safety Institute of Australia Duration: 1 Hr Cost: \$65.00+ P: (03) 8336 1995 E: events@sia.org.au W: www.sia.org.au					14 Online	
KINECT TRAINING     Managing Alcohol and Other Drugs in the Workplace for Supervisors     ► Go to Event Page	A program to help Managers and Supervisors understand workplace drug and alcohol risks and how to manage them.	Provider: Kinnect Training Duration: ½ Day Cost: \$395.00 P: 1300 591 548 E: <u>training@kinnect.com.au</u> W: <u>kinnecttraining.com.au</u>	17 Melbourne	12 Brisbane	17 Sydney	17 Melbourne	20 Brisbane	06 Sydney

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
•KINECT         TRAINING         OLD Health and Safety         Representative Training (HSR) Course         • Go to Event Page	For all elected Health and Safety Representatives (HSRs) and Deputy Health and Safety Representatives who have completed the initial 5 day course in Queensland, under the WHS Act 2011.	Provider: Kinnect Training Duration: 5 Days Cost: \$795.00 P: 1300 591 548 E: training@kinnect.com.au W: kinnecttraining.com.au		05-09 Brisbane 19-23 Rockhampton		14-18 Townsville 21-25 Brisbane	25-29 Cairns	02-06 Brisbane
Approved Queensland Health and Safety Representative (HSR) Refresher Course	Designed for all elected Health and Safety Representatives (HSRs) and Deputy Health and Safety Representatives who have completed the initial 5 day course in Queensland, under the WHS Act 2011.	Provider: Kinnect Training Duration: 1 Day Cost: \$295.00 P: 1300 591 548 E: training@kinnect.com.au W: kinnecttraining.com.au			11 Brisbane	31 Townsville		
KINECT TRAINING     Certificate IV in Work Health and Safety Course     ► Go to Event Page	A Certificate IV in Work Health and Safety (BSB41415) is the recognised qualification for a career in the management of WHS in Australia. Provides an introduction to identifying risk, implementing and monitoring WHS policies and procedures, emergency response systems and communicating the safety message.	Provider: Kinnect Training Duration: 5 Days Cost: \$995.00 P: 1300 591 548 E: training@kinnect.com.au W: kinnecttraining.com.au	15-19 Melbourne					

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
time 2 talk Leadership & communication Managing Mental Health in the Workplace Co to Event Page	Assists participants to build skills enabling them to identify and effectively manage potential mental health conditions within the workplace. Gain strategies for communicating with team members that present with mental health challenges.	Provider: time2talk Leadership Duration: 1 Day Cost: \$545.00+ P: 1300 828 255 E: admin@time2talk.com.au W: www.time2talk.com.au		07 Melbourne 07 Albury /Wodonga 14 Echuca/Moama				
Endership & communication Embracing Change & Building Resilience	<ul> <li>Examine the changes they are currently facing</li> <li>Understand their responses to change and where their blockers might be.</li> <li>Accept change is everywhere and that being change ready is a necessary requirement in today's workplace.</li> <li>Understand the benefits of being change champions and embracing change</li> </ul>	Provider: time2talk Leadership Duration: 4 Hrs Cost: \$425.00+ P: 1300 828 255 E: admin@time2talk.com.au W: www.time2talk.com.au		01 Melbourne				
Leadership & communication Improving your Resilience & Mental Focus at Work	<ul> <li>Minimise distractions and improve mental focus</li> <li>Assess current habits and practice around health and well-being and have practical strategies for change</li> <li>Focus on managing energy levels</li> <li>Be able to prioritise what is important and work more proactively</li> <li>Have planning tools and frameworks to manage workflow and activities</li> </ul>	Provider: time2talk Leadership Duration: 2 Hrs Cost: \$225.00+ P: 1300 828 255 E: admin@time2talk.com.au W: www.time2talk.com.au				22 Melbourne 22 Albury /Wodonga		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
blooming minds       with the second s	<ul> <li>An overview of mental health and wellbeing;</li> <li>How to assess personal stress levels;</li> <li>How to develop strategies to support your own mental health and wellbeing;</li> <li>How to have a conversation with someone who you are concerned about, professionally or personally;</li> <li>Where to find web-based videos, articles and further information to support positive mental health and wellbeing.</li> </ul>	Provider: Blooming Minds Duration: 1 Hr P: 0409 922 155 E: info@bloomingminds.com.au W: bloomingminds.com.au	05 Online					
MENTAL HEALTH FIRST AID MENTAL HEALTH FIRST AID Co to Event Page	How to assist someone experiencing mental health problems or who are in a mental health crisis. This course covers depression, anxiety, substance misuse and psychosis as well as the crisis situations of suicide, panic attack, acute psychosis and substance overdose.	Provider: Blooming Minds Duration: 3.30 Hrs P: 0409 922 155 E: <u>info@bloomingminds.com.au</u> W: <u>bloomingminds.com.au</u>	05 Perth					
Prevent Injury           Go to Event Page	This unit covers the competency required to identify and avoid workplace hazards and risks, to maintain personal safety and to report identified issues to supervisors and team members.	Provider: IFAP Duration: 4 Hrs Cost: \$299.00 P: 1300 432 700 E: <u>ifap@ifap.asn.au</u> W: <u>www.ifap.asn.au</u>	17 North Lake	21 North Lake	27 North Lake	24 North Lake	21 North Lake	18 North Lake

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Description           Server Health Safety Training (Leaders and Managers) <i>Go to Event Page</i>	This course has been developed to give participants the knowledge and practical skills needed to implement and maintain systems for psychosocial safety in the workplace.	Provider: IFAP Duration: 2 Days Cost: \$550.00 P: 1300 432 700 E: <u>ifap@ifap.asn.au</u> W: <u>www.ifap.asn.au</u>	18-19 North Lake	08-09 North Lake	12-13 North Lake	10-11 North Lake	14-15 North Lake	09-10 North Lake
Certificate IV in Work Health and Safety (Module A)	This course is for those in Perth who are interested in attaining skills and knowledge to work in a work health and safety (WHS) role, and who may be required to work independently or under supervision.	Provider: IFAP Duration: 5 Days Cost: \$2900.00 P: 1300 432 700 E: <u>ifap@ifap.asn.au</u> W: <u>www.ifap.asn.au</u>		12-16 North Lake		14-18 North Lake		
Safer Healthier Workplaces	This course is for those in Perth who are interested in attaining skills and knowledge to work in a work health and safety (WHS) role, and who may be required to work independently or under supervision.	Provider: IFAP Duration: 5 Days Cost: \$2900.00 P: 1300 432 700 E: <u>ifap@ifap.asn.au</u> W: <u>www.ifap.asn.au</u>	22-26 North Lake		09-13 North Lake		25-29 North Lake	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Description           Mental Health Safety Training Leaders and Managers <i>Go to Event Page</i>	This course has been developed to give participants the knowledge and practical skills needed to implement and maintain systems for psychosocial safety in the workplace.	Provider: IFAP Duration: 2 Days Cost: \$550.00 P: 1300 432 700 E: <u>ifap@ifap.asn.au</u> W: www.ifap.asn.au	18-19 North Lake	08-09 North Lake	12-13 North Lake	10-11 North Lake	14-15 North Lake	09-10 North Lake
Safer Healthier Workplaces	This unit covers the competency required to identify and avoid workplace hazards and risks, to maintain personal safety and to report identified issues to supervisors and team members.	Provider: IFAP Duration: 4 Hrs Cost: \$299.00 P: 1300 432 700 E: <u>ifap@ifap.asn.au</u> W: www.ifap.asn.au	17 North Lake	21 North Lake	27 North Lake	24 North Lake	21 North Lake	18 North Lake
Risk Management Essentials	This course is designed for those requiring the ability to be able to identify hazards and associated risk within their workplace. Ideal for those who have little or no previous Occupational Safety and Health knowledge.	Provider: IFAP Duration: 1 Day Cost: \$255.00 P: 1300 432 700 E: bookings@ifap.asn.au W: www.ifap.asn.au			25 North Lake		27 North Lake	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Safety Leadership for Supervisors	This course is designed for anyone in a supervisory or team leader role, or who intend to move into such roles.	Provider: IFAP Duration: 2 Days Cost: \$690.00 P: 1300 432 700 E: bookings@ifap.asn.au W: www.ifap.asn.au		05-06 North Lake		07-08 North Lake		
WorkPlace Interventions	<ul> <li>How to proactively address all types of workplace hazards</li> <li>How organisations can identify and assess the risk of both psychological and physical hazards</li> <li>How organisations can effectively control the risk of hazards</li> <li>How organisations can prevent workplace injuries</li> </ul>	Provider: WPI Duration: 3.30 Hrs P: 03 9346 9832 E: training@workplaceinterventions.com.au W: www.workplaceinterventions.com.au				08 Melbourne		
Leadership & communication Managing Mental Health in the Workplace ► Go to Event Page	This workshop is designed to assist participants to build skills enabling them to identify and effectively manage potential mental health conditions within the workplace. Participants will also gain strategies for communicating with team members that present with mental health challenges. The workshop will give participants clear expectations of their roles in dealing with behaviour, and the 'when and how' to seek the extra help and support that may be required to get through these situations.	Provider: time2talk Duration: 1 Day Cost: \$545.00 P: 1300 828 255 E: admin@time2talk.com.au W: time2talk.com.au		07 Kooyong 07 Albury 14 Echuca/Moama				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Return to WorkSA	introduce the 'what' and 'why' of a mentally healthy workplace, where to start, and the critical factors to ensure success. It will also connect participants to a wide range of free E	Provider: ReturnToWorkSA Duration: 2 Hrs Cost: Free P: 13 18 55 E: info@rtwsa.com	24 Adelaide					
Introduction to  mentally healthy workplaces Go to Event Page		W: <u>www.rtwsa.com</u>						
	This program is ideal for HR, WH&S and OH&S Practitioners and Senior Managers looking to gain a better understanding around managing mental ill-health in the Workplace. In this program, iHR's facilitator and expert Senior Workplace Relations	Provider: iHR Australia Duration: 1 Day Cost: \$995.00 P: 1300 884 687 E: info@ihraustralia.com W: <u>ihraustralia.com</u>	30 Bendigo	20 Melbourne 28 Adelaide		23 Sydney 29 Perth	07 Brisbane	
Managing Mental III Health in the Workplace Go to Event Page	Advisor will guide participants through the key principles of effectively and sensitively managing mental health in the workplace, focusing on relevant legal responsibilities and risk management considerations.							

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
SafeWork NSW	SafeWork NSW is offering a free workshop to help employers better manage hazardous manual tasks using the PErforM (Participative Ergonomics for Manual Tasks)	Provider: SafeWork NSW Duration: ½ Day Cost: Free P: 13 10 50	03 Gloucester 04 Albury	01 Tumbarumba 06 Sydney	10 Wollongong 11 Moama	02 Newcastle 14 Cootamundra	20 Albury 27 Baulkham Hills	
PErForM Workshop	program. PErforM is a simple manual task risk management program based on participative ergonomics, an internationally recommended approach for reducing musculoskeletal disorders.	E: <u>contact@safework.nsw.gov.au</u> W: <u>www.safework.nsw.gov.au</u>	11 Gosford 24 Taree 30 Newcastle	07 Gunnedah		16 Parramatta 23 Narrabri 24 Port Macquarie 24 Gosford 24 Sydney 24 Cessnock 29 Bateman's Bay		

Discrimination, Harassment and Bullying

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Bullying and Harassment –         Brevention and Management in the Workplace         Co to Event Page	Understand the legal requirements to prevent bullying and harassment, including requirements for policies, procedures and risk management strategies. Learn how to recognise signs of workplace bullying and harassment and identify triggers and controls in the workplace.	Provider: Allianz Duration: 2.30 Hrs Cost: \$150.00 P: 1300 130 664 E: <u>trainingvic@allianz.com.au</u> W: <u>www.allianz.com.au</u>			04 Melbourne			
Custodians of Culture Part 1&2: Anti Discrimination and Bullying Training for Managers	Explore effective leadership and will learn about the leadership styles that heighten the risk of workplace issues and the potential for litigation. Gain an understanding of how to approach and conduct conversations to address inappropriate workplace behaviour.	Provider: iHR Australia Duration: 1 Day Cost: \$735.00 P: 1300 884 687 E: info@ihraustralia.com W: <u>ihraustralia.com</u>		02 Bendigo 07 Melbourne 20 Sydney	12 Brisbane	22 Melbourne 31 Adelaide	07 Perth 20 Sydney 28 Canberra	03 Brisbane 10 Melbourne

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Νον	Dec
Discrimination, Harassment         and Bullying Awareness for         Managers and Supervisors	This half-day program is designed to ensure that managers and supervisors understand their role in achieving legal compliance, undertaking effective complaint handling and promoting a respectful workplace culture. Participants will explore when and how they are obliged to act in a range of common workplace scenarios.	Provider: Ai Group Duration: 3.30 Hrs Cost: \$305.00 P: 1300 55 66 77 E: <u>training@aigroup.com.au</u> W: <u>www.aigroup.com.au</u>			04 Sydney 19 Brisbane 30 Melbourne			
Investigating Bullying, Harassment and Misconduct Complaints	This full day workshop balances legal theory and practical skills to equip managers and HR practitioners to conduct effective workplace investigations into complaints of bullying and harassment and alleged misconduct.	Provider: Ai Group Duration: 1 Day Cost: \$570.00 P: 1300 55 66 77 E: training@aigroup.com.au W: www.aigroup.com.au	03 Sydney 22 Melbourne 31 Brisbane					
Disciplinary Action for Poor Performance and Misconduct	This half-day program is designed to ensure that your managers and supervisors understand the effects of discrimination, harassment and bullying in the workplace and their important role in maintaining an appropriate workplace culture, undertaking effective complaint handling and ensuring legal compliance.	Provider: Ai Group Duration: 1 Day Cost: \$570.00 P: 1300 55 66 77 E: training@aigroup.com.au W: www.aigroup.com.au		01 Brisbane 01 Melbourne 15 Sydney				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Building a Better Workplace Culture -         Managing Bullying & Harassment -         Breakfast Bite - Albury/Wodonga July         2019	<ul> <li>Defining bullying (what is it?)</li> <li>What to do if you receive a complaint, or are subject to or observe bullying behaviour?</li> <li>Look at the exceptions</li> <li>How you can protect yourself and others</li> <li>Review a variety of interventions that you can initiate to combat bad behaviour</li> </ul>	Provider: time2talk Duration: 2 Hrs Cost: \$195.00+ P: 1300 828 255 E: admin@time2talk.com.au W: www.time2talk.com.au	26 Albury					
Bullying, Harassment and Discrimination <i>Go to Event Page</i>	Taking an in-depth look at the impact of workplace bullying, how bullying may be a precursor to job insecurity, and what targets can do.	Provider: Australian Business Lawyers & Advisors Duration: ½ Day Cost: \$649.00 P: 1300 565 846 W: <u>www.ablawyers.com.au</u>		08 Sydney 20 Newcastle				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Appropriate Workplace Behaviour, Katherine	This is an engaging and interactive workshop that uses group work, scenarios and case studies to enable participants to gain a clear understanding of what it means to behave appropriately in the workplace. This includes considering their own behaviour and contribution as part of the team.	Provider: CORP Workplace Solutions Duration: 4 Hrs Cost: \$649.00 P: 1300 565 846 E: corp@corp.org.au W: www.corp.org.au	16 Katherine					
Weight of the end of the	Understand the legal requirements to prevent bullying and harassment, including requirements for policies, procedures and risk management strategies. Learn how to recognise signs of workplace bullying and harassment and identify triggers and controls in the workplace.	Provider: Allianz Duration: 2.30 Hrs Cost: \$150.00 P: 1300 130 664 E: trainingvic@allianz.com.au W: www.allianz.com.au						

Others/ Specialty Courses

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
REDUCING WORKPLACE TRAUMA & BURNOUT	Presented by Adelaide Psychologist, Dr Renae Hayward, Clinical Manager of Human Psychology, this workshop explores the "costs of caring" and provides information, self-audit, skills and self-care processes and tools to support professionals working in tough jobs that expose them to secondary trauma. The key concepts of occupational stress, burnout, compassion fatigue and vicarious trauma are defined and then early warning signs, symptoms and observable behaviours associated with these conditions are identified and discussed.	Provider: Human Psychology Duration: ½ Day Cost: \$399.00 P: 1300 277 924 E: training@humanpsychology.com.au W: www.humanpsychology.com.au				24 Kent Town		
CGU Tangible conversations	Tangible Conversations is a pioneering training program based on motivational interactions. You and your team will learn practical skills like empathic listening and soft skills to communicate effectively with stakeholders. This session will also support your teams in managing difficult conversations and opportunities to explore increased resilience and self-care techniques to prevent burn-out.	Provider: CGU Duration: 2 Hrs Cost: \$165.00 E: <u>safety@cgu.com.au</u> P: 1300138601 W: <u>www.cgu.com.au</u>		06 Melbourne				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Νον	Dec
GGU         CGU         CGU         Contraction         Contrecontraction         Contreco	Supervisors play a key role in maintaining a drug safe workplace. Supervisors are in a position to recognise probable alchohol and / or other dugs misuse in the workplace including changes in an employee's performance, physical appearance, behaviour and speech. Addressing alcohol and other drug misuse in the workplace should be a priority for supervisors and all employees to ensure safety and productivity.	Provider: CGU Duration: 3.30 Hrs Cost: \$195.00 E: <u>safety@cgu.com.au</u> P: 1300138601 W: <u>www.cgu.com.au</u>		22 Melbourne				
CGU         Mock Court Case - VIC         Go to Event Page	The Mock Court Case is undertaken in a courtroom and revolves around a case, based on a real life scenario. Witnesses are called and are subjected to cross-examination. Everyone in the audience becomes a member of the jury and passes judgment on the accused. The judge's verdict is given, followed by a group debrief. Learning outcomes include a richer appreciation of practical business processes and the implications to both an organisation and individuals.	Cost: \$275.00 E: <u>safety@cgu.com.au</u> P: 1300138601			26 Melbourne			

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Prevention of Musculoskeletal Disorders - Addressing Manual Handling and Ergonomics         - Go to Event Page	This course examines the common causes of MSDs (with a key focus on manual tasks and office ergonomics), and explores preventative strategies.	Provider: Allianz Duration: 3.30 Hrs Cost: \$150.00 P: 1300 130 664 E: trainingvic@allianz.com.au W: www.allianz.com.au		07 Hobart	04 Melbourne			
Mental Health First Aid	<ul> <li>Spot the early warning signs and symptoms</li> <li>Understand key mental health issues such as anxiety, depression, psychosis and substance abuse</li> <li>Provide initial support to adults who are developing a mental illness or experiencing a mental health crisis</li> <li>Know when and where to seek appropriate professional help</li> </ul>	Provider: Allianz Duration: 2 Days Cost: \$450.00 P: 1300 130 664 E: <u>trainingvic@allianz.com.au</u> W: <u>www.allianz.com.au</u>		20-21 Melbourne				
Creating Mentally Healthy         Workplaces (VIC)         Co to Event Page	Learn to define resilience and will look at a model to develop a mentally healthy workplace, including how to assess the workplace's current status to then develop a program to build a mentally healthy and resilient workplace. Examples of strategies and programs will be presented such as mindfulness as an injury prevention strategy.	Provider: Allianz Duration: ½ Day Cost: \$150.00 P: 1300 130 664 E: <u>trainingvic@allianz.com.au</u> W: <u>www.allianz.com.au</u>		15 Melbourne				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
	<ul> <li>Common mental health conditions</li> <li>Workplace mental health risk factors and risk management approaches</li> <li>How to support a worker with a mental health condition, including how to have a conversation</li> <li>The legal requirements for return to work and reasonable adjustment</li> <li>Case studies applying mental health risk assessment approaches</li> <li>Resources available to assist both the manager and employee.</li> </ul>	Provider: Allianz Duration: 1 Day Cost: \$350.00 P: 1300 130 664 E: <u>trainingvic@allianz.com.au</u> W: <u>www.allianz.com.au</u>	11 Melbourne					
Pain Management in Practice         Co to Event Page	Master your skills in managing clients with complex and chronic pain conditions in this 2 day workshop.	Provider: Empowerrehab Duration: 2 Days Cost: \$839.00 P: (03) 9459 3344 E: workshops@EmpowerRehab.com W: www.empowerrehab.com	25-26 Melbourne		19-20 Sydney	17-18 Melbourne	14-15 Brisbane	
Returnto Control Contr	Designed for Claims Managers and Injury Management practitioners this workshop will discuss how injury management systems can be utilised to drive improvements in claims management.	Provider: ReturnToWorkSA Duration: 2 Days Cost: Free P: 13 18 55 E: <u>info@rtwsa.com</u> W: <u>www.rtwsa.com</u>		20 Adelaide				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
<image/> <text><text></text></text>	This 3.5 hour workshop will provide employers & Return to Work Coordinators with an integrated approach to building & implementing a physical and mental wellbeing program for your workplace.	Duration: 3.30 Hrs Cost: Free			18 Adelaide			
Returnto Constantion (Constant) The elephant in the room – hazard identification re-think	Designed for WHS Managers, WHS and Injury Management practitioners this workshop will explore how organizations' can improve or resuscitate existing hazard identification and reporting methods.	Provider: ReturnToWorkSA Duration: 3.30 Hrs Cost: Free P: 13 18 55 E: info@rtwsa.com W: www.rtwsa.com				15 Adelaide		
Calculating PIAWE and Weekly Benefits	<ul> <li>PIAWE calculation inclusions and exclusions</li> <li>Calculating workers ongoing weekly entitlements</li> <li>Completing and submitting wage reimbursement schedules</li> <li>Practice calculations, case studies and examples</li> </ul>	Provider: Allianz Duration: 2 Hrs Cost: \$150.00 P: 1300 130 664 E: trainingvic@allianz.com.au W: www.allianz.com.au				08 Melbourne		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
• Co to Event Page	The course needed to be able to undertake workplace drugs of abuse testing.	Provider: Kinnect Training Duration: 1 Day Cost: \$690.00 P: 1300 591 548 E: training@kinnect.com.au W: kinnecttraining.com.au	12 Townsville 16 Brisbane 22 Melbourne 23 Perth 31 Sydney	16 Cairns 19 Perth 21 Brisbane 28 Sydney 30 Newcastle	13 Rockhampton 16 Perth 17 Brisbane 19 Townsville 24 Gold Coast 26 Sydney 30 Newcastle	21 Perth 24 Mackay	13 Cairns 18 Perth	16 Perth
EMLI       Image: Constraint of the second sec	An overview of Australia's current and future workforce demographics as well as describing the challenges and practical strategies for managing the ageing workforce.	Provider: Employers Mutual Duration: 2.30 Hrs Cost: \$50.00 P: 1800 469 931   1800 365 842 1300 365 105 E: memberbenefits@eml.com.au W: www.eml.com.au			19 Parramatta	10 Melbourne	12 Port Lincoln 21 Sydney	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
EMLF1 WEEKLY BENEFITS & WORK CAPACITY DECISIONS Weekly Benefits & Work Capacity Decisions	Assists employers in their understanding of weekly benefits work capacity assessments. Participants will learn about the relevant sections of the Act including total incapacity, partial incapacity, claiming weekly benefits, contributing factors to increasing claim costs and controlling premiums. Also provides detail around work capacity assessments and their role within icare NSW Scheme.	Provider: Employers Mutual Duration: ½ Day Cost: \$60.00 P: 1800 469 931   1800 365 842 1300 365 105 E: memberbenefits@eml.com.au W: www.eml.com.au			13 Sydney		01 Newcastle	
EMLT CALCULATING PRE-INJUN S CALCULATING PRE-INJUN S PLANE AND WEEKLY BENEFITS Calculating Pre-Injury Average Weekly Earnings (PIAWE) and Weekly Benefits Calculating Pre-Injury Average Weekly Earnings (PIAWE) and Weekly Benefits	Assists employers in their understanding of weekly benefits work capacity assessments. Participants will learn about the relevant sections of the Act including total incapacity, partial incapacity, claiming weekly benefits, contributing factors to increasing claim costs and controlling premiums. Also provides detail around work capacity assessments and their role within icare NSW Scheme.	Provider: Employers Mutual Duration: ½ Day Cost: \$120.00 P: 1800 469 931   1800 365 842 1300 365 105 E: memberbenefits@eml.com.au W: www.eml.com.au		14 Melbourne				
Mental Health First Aid	This two day nationally accredited course provides practical information about key mental illnesses and first aid processes for crisis and non-crisis interventions.	Provider: Employers Mutual Duration: 2 Days Cost: \$475.00 P: 1800 469 931   1800 365 842 1300 365 105 E: memberbenefits@eml.com.au W: www.eml.com.au	08-09 Adelaide	22-23 Melbourne 29-30 Adelaide	03, 10 Glenorchy		14-15 Melbourne	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
EMLI       Image: CREATING A HEALTHY WORKFLACE         Creating a Healthy Workplace         Image: Creating a Healthy Workplace         Image: Creating a Healthy Workplace	Interactive session on wellbeing, with initiatives that promote health and wellbeing in the workplace. Walk away with a new tool kit of ideas that will have a real impact on your staff and your business.	Provider: Employers Mutual Duration: 2.30 Hrs Cost: Free P: 1800 469 931   1800 365 842 1300 365 105 E: <u>memberbenefits@eml.com.au</u> W: <u>www.eml.com.au</u>	02 Adelaide	15 Port Augusta		24 Berri		
EMLT COURAGEOUS CONVERSATIONS HAVE A DIFFICULT CHAT COURAGEOUS CONVERSATIONS HAVE A DIFFICULT CHAT COURAGEOUS CONVERSATIONS HOW TO HAVE A difficult chat	To help you improve your skills and confidence in discussing tough topics Real People Equity will host a session that will give you the practical skills to approach these conversations calmly and confidently. You will be provided with a number of sure fire techniques to help you discuss tricky topics by covering themes such as effective feedback, the CATSIP & STAR Models and preparing, initiating and succeeding at a difficult conversation.	Provider: Employers Mutual Duration: 2 Hrs Cost: \$170.00 P: 1800 469 931   1800 365 842 1300 365 105 E: <u>memberbenefits@eml.com.au</u> W: <u>www.eml.com.au</u>					10 Sydney	
EMLET EVENTS OF EXPONENCES	This course will provide an overview of ergonomics in the office environment. Participants will observe and take part in practical workstation setup activities and will be provided with tools to perform ergonomic assessments in their workplace. Topics covered in this course include:	Provider: Employers Mutual Duration: 3 Hrs Cost: \$100.00 P: 1800 469 931   1800 365 842 1300 365 105 E: memberbenefits@eml.com.au W: www.eml.com.au	26 Melbourne					

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Safety Institute of Australia	Hear from three safety professionals as they each present case studies and practical demonstrations of real life solutions to contemporary safety challenges. The	Provider: SIA Duration: ½ Day P: 03 8336 1995 E: events@sia.org.au		28 Sunshine Coast				
SAFETY DIFFERENTLY MASTERCLASS	Masterclass will also include an extended panel discussion, with the inclusion of a leading OHS lawyer, to allow further exploration, reflection, and learning.	W: <u>www.sia.org.au</u>						
Safety Institute of Australia         MITCHELL SERVICE'S JOURNEY TOWARDS         'SAFETY DIFFERENTLY'         Go to Event Page	Vision Conference 2019 Workshop.	Provider: SIA Duration: 45 Mins P: 03 8336 1995 E: <u>events@sia.org.au</u> W: <u>www.sia.org.au</u>		28 Sunshine Coast				
Safety Institute of Australia         PRACTICAL SAFETY II IMPLEMENTATION AND HUMAN CENTERED DESIGN         Co to Event Page	Vision Conference 2019 Workshop.	Provider: SIA Duration: 45 Mins P: 03 8336 1995 E: <u>events@sia.org.au</u> W: <u>www.sia.org.au</u>		28 Sunshine Coast				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Fychology Course: Skills for the Workplace         ► Go to Event Page	This psychology course is suitable for those who would like to develop their ability to influence and persuade others. This psychology course has been designed for people from diverse sectors, including public and private enterprise.	Provider: University of Newcastle Duration: 1 Day Cost: \$520.00+ P: 03 8336 1995 E: <u>sydney-</u> <u>generalenquiry@newcastle.edu.au</u> W: <u>sydney.newcastle.edu.au</u>		09 Sydney		11 Sydney		
Lime       Line         Leadership       & communication         Managing Mental Health in the Workplace         Co to Event Page	Assists participants to build skills enabling them to identify and effectively manage potential mental health conditions within the workplace. Participants will also gain strategies for communicating with team members that present with mental health challenges. The workshop will give participants clear expectations of their roles in dealing with behaviour, and the 'when and how' to seek the extra help and support that may be required to get through these situations.	Provider: time2talk Duration: 1 Day Cost: \$545.00+ P: 1300 828 255 E: admin@time2talk.com.au W: www.time2talk.com.au		07 Melbourne 07 Wodonga 14 Echuca/Moama				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Vorking with Emotional Intelligence         Co to Event Page	Providing participants with the ability to have greater self-awareness and in turn self-management strategies to improve their effectiveness. It evaluates the set of skills that define how effectively people perceive, understand, reason with and manage their own feelings and the feelings of others around them, enabling them to be more socially aware and confident to build stronger business relationships.	Provider: time2talk Duration: 1 Day Cost: \$545.00+ P: 1300 828 255 E: admin@time2talk.com.au W: www.time2talk.com.au			18 Melbourne 19 Albury/Wodong a	30 Melbourne 31 Albury/Wodong a		
Line 2 talk Leadership & communication Improving your Resilience & Mental Focus at Work Co to Event Page	Shares insights into setting you up for success in todays' demanding work place. Leave with practical tools and strategies to implement immediately back in the workplace. Practical strategies for improvement, an action plan for change and support for implementing change.	Provider: time2talk Duration: 2 Hrs Cost: \$195.00+ P: 1300 828 255 E: admin@time2talk.com.au W: www.time2talk.com.au				22 Melbourne 22 Albury/Wodong a		
Conflict Resolution	Improving the communication skills of employees, and their ability to resolve conflict has significant benefits for every organisation. This course aims to improve participant's awareness of conflict in the return to work context, and provides strategies to manage conflict situations so they become an opportunity to solve problems.	Provider: Xchanging Duration: ½ Day Cost: \$195.00 P: 1800 801 070 E: info@au.xchanging.com W: www.xchanging.com	31 Melbourne					

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Mindfulness         Mindfulness         Record Barbar         Barbar         Mindfulness - Reducing Stress in RTW         Co to Event Page	This session is designed to explore alternative ways to mitigate stress and anxiety in return to work planning.	Provider: Recovery Partners Duration: 2.30 Hrs Cost: Free P: 1300647789 E: admin@rrp.com.au W: www.rrp.com.au		22 Docklands				
Prognosis over Diagnosis         ► Go to Event Page	Recovery from injury is multifactorial and becomes ever more complicated the longer a person has a given injury or condition. Relying therefore, on the diagnosis to determine factors such as recovery timeframes and treatment success and the overall track of a given condition is largely inaccurate when compared to prognosis mapping.	Provider: Recovery Partners Duration: 2 Hrs Cost: Free P: 1300647789 E: admin@rrp.com.au W: www.rrp.com.au	12 Newcastle 24 Sydney 25 Wollongong 31 Canberra					

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Case Management with         Lifetime Care and         the Workers Care Program         ► Go to Event Page	<ul> <li>your role as a case manager when working with Lifetime Care or the Workers Care Program</li> <li>planning with participants</li> <li>requesting supports on behalf of participants</li> <li>promoting independence for participants and their families.</li> </ul>	Provider: icare Duration: 1 Day Cost: Free P: 1800 801 070 E: training.lifetimecare@icare.nsw.gov.au W: www.xchanging.com		07 Paramatta				
Introduction to Lifetime Care and the Workers Care Program	Suitable for new service providers and case managers working with Lifetime Care participants and/or Workers Care Program participants.	Provider: icare Duration: 1 Day Cost: Free P: 1800 801 070 E: training.lifetimecare@icare.nsw.gov.au W: www.xchanging.com		06 Parramatta				03 Sydney

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Injury Prevention and         Return to Work Masterclasses         Co to Event Page	Featuring high profile keynote presenters covering a diverse range of hot topics, the forum program will provide delegates with new ideas and practical strategies to take back and implement in the workplace. With an extended half day program delegates will have the opportunity to connect and share ideas with other industry professionals and work through an innovative workshop delivered by audience favourite Kieran Flanagan.	Provider: WorkCover QLD Duration: 2.30 Hrs Cost: \$44.00 P: 1300 362 128 W: www.worksafe.qld.gov.au				15 Brisbane		
Chational safe work month Prove the conversation to day Integrated Approaches - what it means for South Australia ► Go to Event Page	Instead of narrowly focusing on just one health and safety issue, the concept of integrated approaches to workplace safety means the development and implementation of policies and practices that address the range of factors potentially impacting on worker health, safety and wellbeing, including mental, physical, environmental and organisational.	Provider: WorkCover QLD Duration: 3.30 Hrs Cost: Free P: 1300 365 255 E: webmaster.safework@sa.gov.au W: www.safework.sa.gov.au				18 Adelaide		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Finational safe Work month • Was the conversation to day • Know your risk − physical workplace safety • Go to Event Page	If you work in community services, research, government, transport, technical services, home care, agriculture, emergency services, security or any other area where workers need to understand the risks in their physical environment, particularly if they are entering other premises and their safety could be at risk - then this session is for you!	Cost: Free P: 1300 365 255				18 Wayville		
Psychological health and safety in the workplace: a national guide         Co to Event Page	This presentation is for leaders, workers, clinicians and practitioners who wish to build a mentally healthy workplace. Come along to this event to learn more about the legal requirements, what best practice is, and managing the risks around workplace psychological health and safety.					18 Wayville		
Finitional safe work month twe ble conversation today How do people perform in complex, highly safety-critical environments? ► Go to Event Page	Have you heard of the science of human factors? This academic discipline is becoming increasingly important across communities and institutions as the value of human-centred design becomes clearer. This is of particular importance in workplace safety as organisations look to improve their efficiency, productivity and job satisfaction.	Provider: WorkCover QLD Duration: 1 Hr Cost: Free P: 1300 365 255 E: webmaster.safework@sa.gov.au W: www.safework.sa.gov.au				18 Wayville		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Finational safe work month Heath and safety for young workers in South Australia ► Go to Event Page	<ul> <li>4.30 New and young workers, know your legal rights - Rachel Seaforth, Young Workers' Legal Service</li> <li>5.15 SafeWork SA Youth Action Plan - Jim Sinclair, Safework SA</li> <li>6.00 SunSmart in the workplace - Elysia Flavel, Cancer Council South Australia</li> </ul>	Provider: WorkCover QLD Duration: 2.25 Hrs Cost: Free P: 1300 365 255 E: webmaster.safework@sa.gov.au W: www.safework.sa.gov.au				18 Wayville		
Fractional safe           Work month           Prove the conversation today   Creating a mentally healthy workplace ► Go to Event Page	This session will cover the important implications of workplace bullying, discuss what can be done to protect workers, and outline the latest organisational tools that can help prevent workplace bullying.	Provider: WorkCover QLD Duration: 6 Hrs Cost: Free P: 1300 365 255 E: webmaster.safework@sa.gov.au W: www.safework.sa.gov.au				19 Wayville		
Finitional safe work month         Varie the conversation today         Enforceable Undertakings: safety stories and lessons         ► Go to Event Page	Hear from four companies who have an EU with SafeWork SA, listen to their safety stories and what they have learnt through this process.	Provider: WorkCover QLD Duration: 1.30 Hrs Cost: Free P: 1300 365 255 E: webmaster.safework@sa.gov.au W: www.safework.sa.gov.au				19 Wayville		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Are you positively charged and resilient?	The Positively Charged and Resilient workshop combines the development and use of emotional intelligence to increase self-awareness, self-management, social awareness and relationship management in the context of the workplace.	Provider: WorkCover QLD Duration: 1.30 Hrs Cost: Free P: 1300 365 255 E: webmaster.safework@sa.gov.au W: www.safework.sa.gov.au				19 Wayville		
Correctional Cancer for WHS Managers and Professionals Workshop	Safe Work Month event organized by WorkSafe ACT.	Provider: WorkCover QLD Duration: 3 Hrs Cost: Free P: 13 22 81 IM m.me/ACTGov W: www.accesscanberra.act.gov.au				30 Woden		
AUSTRALIAN REHABILITATION PROVIDERS ASSOCIATION ARPA Webinar: MSK Disorders and strategies to improve risk management in workplaces	ARPA Webinar.	Provider: ARPA Duration: 1 Hr Cost: \$80.00 P: 1300 886 901 E: <u>executive@arpa.org.au</u> W: <u>www.arpa.org.au</u>		13 Online				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
AUSTRALIAN REHABILITATION PROVIDERS ASSOCIATION	ARPA Webinar.	Provider: ARPA Duration: 1 Hr Cost: \$80.00 P: 1300 886 901 E: <u>executive@arpa.org.au</u> W: <u>www.arpa.org.au</u>			11 Online			
ARPA Webinar: Sustained employability of cancer patients and survivors <i>Go to Event Page</i>								

Forum/Networking/Social

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
► Go to Event Page	The Xchanging Healthcare Forum is designed to meet the information needs of our healthcare customers. Guest speakers and industry professionals in occupational health and safety, claims management, and Victorian legislation provide relevant guidance and information at each quarterly forum.	Provider: Xchanging Duration: 4 Hrs Cost: Free P: 1800 801 070 E: info@au.xchanging.com W: www.xchanging.com					15 Melbourne	
icare Workers Insurance Forum	<ul> <li>Provide tools on how to maximise return to work outcomes after a workplace injury</li> <li>Provide information on Healthcare Practioner engagement as well as icare Medical Office initiatives</li> <li>Give practical advice on resilience around customer behaviours in customer service industries</li> </ul>	Provider: icare Duration: 3.45 Hrs Cost: Free P: 1800 801 070 E: mobile.engagement@icare.nsw.gov.au W: www.xchanging.com			05 Armidale			
Returnt vice of the present - early Intervention	This forum will explore early intervention programs and models with guest speakers from self-insured employers. This workshop will look at the benefits and costs of early intervention, and how different employers have used a variety of models to provide care and support to workers as early as possible following an injury.	Provider: ReturnToWorkSA Duration: 2 Hrs Cost: Free P: 13 18 55 E: info@rtwsa.com W: www.rtwsa.com						11 Adelaide

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
	The WA SIA Branch invites young and new health and safety professionals to join them on Wednesday 21 August to chat about anything and everything H&S.	Provider: SIA Duration: 2 Hrs Cost: Free P: (03) 8336 1995 E: <u>events@sia.org.au</u> W: <u>www.sia.org.au</u>		21 Perth				
Introduction to Lifetime Care and the Workers Care Program ► Go to Event Page	Suitable for new service providers and case managers working with Lifetime Care participants and/or Workers Care Program participants.	Provider: icare Duration: 1 Day Cost: Free P: 1800 801 070 E: training.lifetimecare@icare.nsw.gov.au W: www.xchanging.com		06 Paramatta				03 Sydney
NDS OHS Advisory Group	The aim of these meetings is to share with members the latest developments in the OHS space, hear their view on these developments and stimulate conversation and the sharing of knowledge and experience amongst members.	Provider: NDS Duration: 1 Hr Cost: Free P: 03 8341 4300 E: ndsvic@nds.org.au W: www.nds.org.au			12 Melbourne			

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Central Coast - icare Mental Health Forum	<ul> <li>provide tools on how to identify early indications of mental health challenges</li> <li>prevention and support for individuals within workplaces and your local community</li> <li>increase understanding on the impact of traumatic events on worker behaviour</li> <li>give practical advice on managing recovery and engagement.</li> </ul>	Provider: icare Duration: 6 Hrs Cost: Free P: 1800 801 070 E: mobile.engagement@icare.nsw.gov.au W: www.xchanging.com				31 Tumbi Umbi		
COLD COAST REGIONAL METWORK Regional Meeting 180 M 120 M ACT	The Safety Institute of Australia's Gold Coast Regional Network cordially invites SIA Members and Non Member to join them for series of OHS / WHS professional development events in the 2019. These events will cover a series of industry related topics, discussions and learnings for Health & Safety enthusiasts of various fields and levels of experience.	Provider: SIA Duration: 1 Hr Cost: Free P: (03) 8336 1995 E: <u>events@sia.org.au</u> W: <u>www.sia.org.au</u>			05 Melbourne			
Hunter Occupational Therapy Group Hunter OT Day 2019 Co to Event Page	Hunter Occupational Therapy Group's annual education and networking day.	Provider: SIA Duration: 1 Day Cost: \$80.00 E: hunterotgroup@gmail.com W: www.hunterotgroup.org.au		30 Rutherford				

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Sold COAST REGIONAL NETWORK Regional Meeting Provide Coast Regional Network Regional Meeting Network Coast Regional Network Not ON AM-122 OF PRIATS	The Safety Institute of Australia's Gold Coast Regional Network cordially invites SIA Members and Non Member to join them for series of OHS / WHS	Provider: SIA Duration: 2 Hrs Cost: Free P: (03) 8336 1995						13 TBC
SIA GOLD COAST - REGIONAL MEETING - DECEMBER 2019 Go to Event Page	professional development events in the 2019. These events will cover a series of industry related topics, discussions and learnings for Health & Safety enthusiasts of various fields and levels of experience.							
Australian Government Comcare Commonwealth Safety Management Forum	To facilitate strategic advice to member agencies on workplace health and safety, return to work, premium management, and associated training and education.	Provider: Comcare Duration: 1 Day Cost: Free P: 1300 366 979 E: <u>secretary@csmf.net.au</u> W: <u>www.comcare.gov.au</u>		01 Canberra	26 Canberra		29 Canberra	

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
2019       ENGAGING         NATIONAL       Generation         VHS FORUMS       ENGAGING         APRI-OCTOBER 2019       Chers and whise risk         2019 National WHS Forums       Content Page	An opportunity for Comcare and WHS Act regulated stakeholders to engage and build relationships, and for attendees to gain insight into a range of WHS and Comcare related information. Opportunity for stakeholders to provide feedback on the work of Comcare to identify areas where additional support, guidance and resources can be provided. Aim to support regulated entities to understand their WHS and rehabilitation obligations.	Provider: Comcare Duration: 1 Day Cost: Free P: 1300 366 979 E: forums@comcare.gov.au W: www.comcare.gov.au	23 Adelaide 25 Perth	22 Melbourne		03 Canberra		
Australian HR Institute NETWORK FORUM SA AR&R NETWORK FORUM	HR practitioners and managers in general will benefit from this event, as Diversity Inclusion provides a fresh approach to tackling the very costly and resource hungry issues of bullying, sexual harassment and discrimination at work. They will also gain insights into other SA based organisations and their experience with creating a Call It Out Culture.	Provider: AHRI Duration: 1.45 Hrs Cost: \$20.00 P: 03 9918 9243 E: <u>enquiries@ahri.com.au</u> W: <u>www.ahri.com.au</u>			18 Adelaide			

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
Safe Work Month Breakfast Forums	Featuring high profile keynote presenters covering a diverse range of hot topics, the forum program will provide delegates with new ideas and practical strategies to take back and implement in the workplace. With an extended half day program delegates will have the opportunity to connect and share ideas with other industry professionals and work through an innovative workshop delivered by audience favourite Kieran Flanagan.	Provider: WorkCover QLD Duration: ½ Day Cost: \$88.00 P: 1300 362 128 W: www.worksafe.qld.gov.au				09 Rockhampton 17 Logan Safe 18 Sunshine Coast 21 Mackay Coast 25 Gold Coast 28 Toowoomba 29 Townsville 30 Cairns 31 Brisbane		
With the second seco	This year SafeWork SA offers a condensed Saturday program that caters to workers, employers, industry groups and public servants across a range of industries and sectors.	Provider: WorkCover QLD Duration: 5 Hrs Cost: Free P: 1300 365 255 E: webmaster.safework@sa.gov.au W: www.safework.sa.gov.au				20 Wayville		

Course Title	Course Overview	Information Summary	Jul	Aug	Sep	Oct	Nov	Dec
ACCESS Canberra.	Safe Work Month event organized by WorkSafe ACT.	Provider: WorkCover QLD Duration: 1.45 Hrs Cost: Free P: 13 22 81 IM m.me/ACTGov W: www.accesscanberra.act.gov.au				26 Ainslie		
NSW/ACT Cross Border Breakfast								
Canberra Access Canberra Mealthier Work Day Forum 'Creating a mentally healthy workplace' Co to Event Page	Safe Work Month event organized by WorkSafe ACT.	Provider: WorkCover QLD Duration: 2 Hrs Cost: Free P: 13 22 81 IM m.me/ACTGov W: www.accesscanberra.act.gov.au				24 TBC		
Motivational Interactions ARPA WA: Understanding and Demystifying CAS ► Go to Event Page	A special networking and PD evening featuring a presentation on Conciliation and Arbitration Services by Ms Karin Lee, WorkCover WA, followed by a panel with Insurers.	Provider: ARPA Duration: 2.25 Hrs Cost: \$80.00 P: 1300 886 901 E: <u>executive@arpa.org.au</u> W: <u>www.arpa.org.au</u>		29 Subiaco				